



THE DONOR SITE: DONOR VIEW VS. ADMIN VIEW

This document provides a side-by-side demonstration on how the options configured in Campaign Management affect the options displayed to the donor on the donor site. The contents within this document represent the most frequently used areas of the donor site; however, there are additional features that can be included in your campaign site. Note that views will differ depending on skin choice and configuration settings. The sample campaign in this document uses the Standard Pledge Experience (SPE). For more information on how to configure a website using the Impact Pledge Experience (IPE) or Dynamic Pledge Experience (DPE), see further documentation, [The New Admin's Guide to Campaign Management](#) or [Dynamic Pledge Experience](#).



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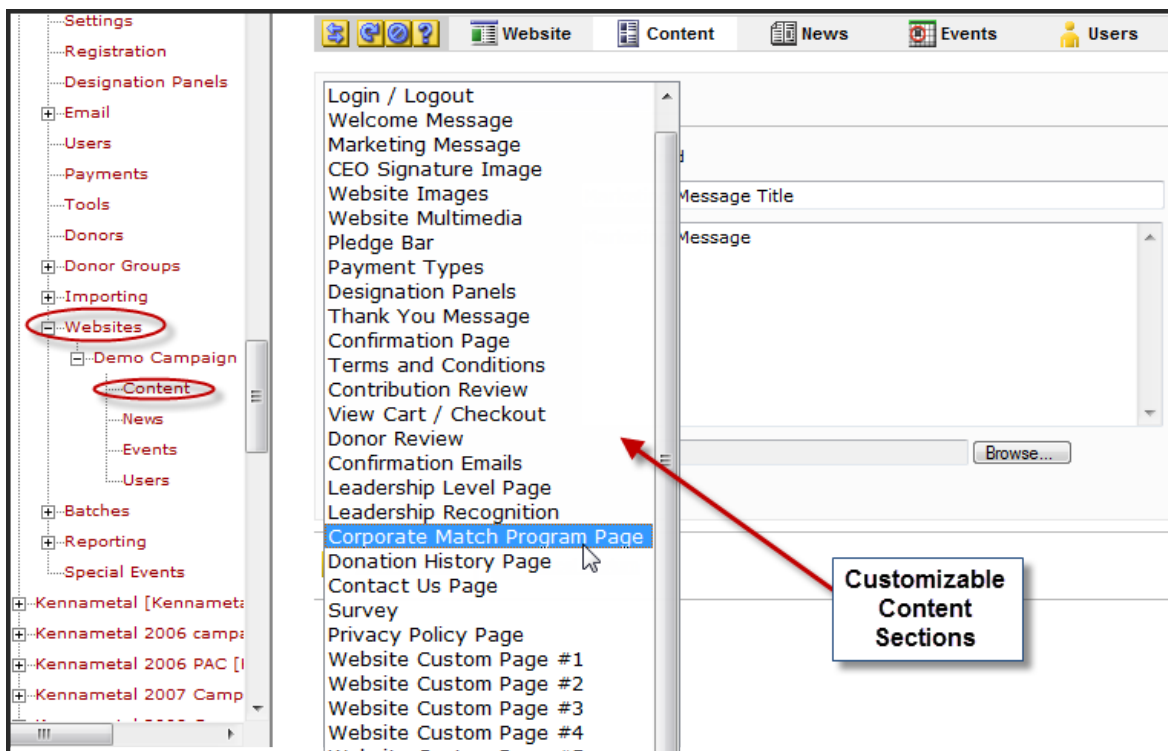
Website Content

Website content is the customizable text content found on the donor site. All content is customizable in OPPS, by expanding the Campaign level > (Your Campaign) > Websites > (Your Website) > Content. Each section of customizable content can be accessed via the dropdown menu found in the Content section of the Website level.

To access and edit Content in Campaign Management:

1. Click to expand the level and select a campaign
2. Click to expand the campaign
3. Click
4. Click on a website to modify
5. Click
6. Select an item from the dropdown menu
7. OPPS will load a new screen

Note: Some descriptions in this document provide details beyond the content level. These items will not be found in the Campaign > Content section of OPPS; however, location details will be provided.





Homepage Content

Login/Logout

Login/Logout settings are determined by the campaign administrator; however, the text that displays to the donor can be customized. To access the customizable content in OPPS open the Campaign level > Your Campaign > Website > Your Website > Content > Login/Logout.

Donor View

The screenshot shows the donor login interface. At the top, there is a blue header with 'LIVE UNITED' and the 'United Way' logo. Below the header is a navigation bar with buttons for 'GIVE.', 'ADVOCATE.', and 'VOLUNTEER.'. The main content area is titled 'Log-In to Your Campaign'. It features a placeholder image of a man in a 'LIVE UNITED' t-shirt. To the right of the image, there is a text prompt: 'Please enter the Campaign Code, Username and Password provided by your employer.' Below this is a 'Login Information' section with three input fields: 'Campaign Code', 'Username', and 'Password'. A 'Login' button is positioned below these fields. A 'Forgot Password?' link is located at the bottom left of the login section. A red arrow points from a callout box to this link. The callout box contains the text: 'Note that in order for "Forgot Password" to work "Change Password" must be allowed on the donor settings'.

Admin View

The screenshot shows the administrative configuration page for the 'Login / Logout' section. The page has a top navigation bar with tabs for 'Website', 'Content', 'News', 'Events', and 'Users'. The main content area is titled 'Donor Login Page' and includes several configuration options, each with a red label (A-H) indicating a specific setting:

- Donor Login Page**: Includes a 'Login Disabled Message' field (A) with the text 'Login is temporarily disabled. Please contact your campaign administrator for assistance.' and a 'Login Instructions' field (B) with the text 'Please enter your username and password and select Login. If you do not already have a username, please select Register.'
- Logout Redirect URL**: A text input field (C).
- Select Donor Group**: Includes a 'Donor Group Label' dropdown (D), a 'Donor Group Continue Link Label' dropdown (E) set to 'Continue', and a 'Donor Group Message' field (F) with the text 'To continue, you must be associated with a donor group. Multiple donor groups have been identified with which you may be associated. Please select the appropriate donor group below.'
- Password Change Notification**: A checkbox (G) labeled 'Active'.
- Forgot Password Email**: A checkbox (H) labeled 'Active'.



Login/Logout Key		
Loc.	Field	Description
A	Login Disabled Message	The Login Disabled Message is the message a donor receives when their login credentials have been disabled. Donors also receive this message if their account, donor group, website, or campaign is inactive.
B	Login Instructions	Login Instructions are used to help the donor log in to the donor site. In order to use Login Instructions, you must have a customized login page.
C	Logout Redirect URL	The Logout Redirect URL is the URL used to direct the donor to a specific website upon logging out of the donor site.
D	Donor Group Label	(Only active on donor site if Territories are utilized.)The Donor Group Label is used to identify the Donor Group on the donor site.
E	Donor Group Continue Link Label	(Only active on donor site if Territories are utilized.)The text on the Donor Group Continue Link can be customized here.
F	Donor Group Message	(Only active on donor site if Territories are utilized.)The Donor Group Message is a message that informs the donor they must select a Donor Group before continuing the pledging process.
G	Password Change Notification Active	Check this box to activate the Password Change Notification, which is sent to the donor via email.
H	Forgot Password Email Active	Check this box to activate the Forgot Password Email, which sends an email to the donor if they misplace their password to the donor site.



Welcome Message

The Welcome Message is presented to the donor on the homepage of the donor site. This message is customizable and can include multimedia, such as an image or video. To access, open the Campaign level > Your Campaign > Website > Your Website > Content > Welcome Message.

Donor View

Admin View



Welcome Message Key		
Loc.	Field	Description
A	Welcome Message Title	Chose a title for your Welcome Message.
B	Welcome Message	The Welcome Message usually contains important information about the campaign.
C	Welcome Image	There is an option to upload an image to the Welcome Message here. Image constraints: 119w x 141h pixels, .jpg or .gif format.

Note: There is also an option to include Welcome Multimedia. This feature also appears in the Welcome section of the homepage.



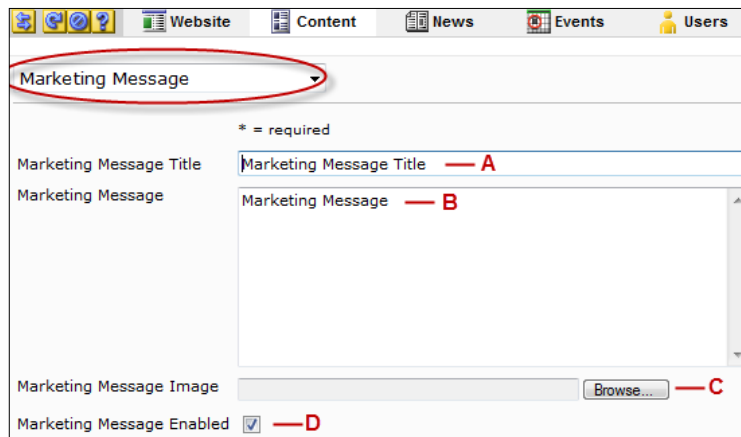
Marketing Message

The Marketing Message appears below the Welcome Message on the donor site homepage. The Marketing Message can also include an image. To access, open the Campaign level > Your Campaign > Website > Your Website > Content > Marketing Message.

Donor View



Admin View



Marketing Message Key		
Loc.	Field	Description
A	Marketing Message Title	Select a title for your Marketing Message.
B	Marketing Message	The Marketing Message usually contains additional information not included in the Welcome Message.
C	Marketing Message Image	There is an option to upload an image to the Marketing Message here.
D	Marketing Message Enabled	The Marketing Message can be toggled on/off. Check this box to activate the Marketing Message on the donor site. Image constraints: 82w x 82h pixels, .jpg or .gif format.



CEO Signature

The CEO Signature Image is an optional feature that can be added to the donor site under the Welcome Message. To access, open the Campaign level > Your Campaign > Website > Your Website > Content > CEO Signature Image.

Donor View

The screenshot shows the donor view for LIVE UNITED and TRUIST. The main content area is titled 'Website Caption' and contains a 'Welcome Message' section. The message text is placeholder text. Below the text is a signature image, which is highlighted by a red arrow. To the right of the message are two progress bars labeled 'Dollars Raised Towards Goal' and 'Participation towards goal', both showing 0% completion. The bottom of the page has a 'Pledge Now' button.

Admin View

The screenshot shows the admin view for the CEO Signature Image. The page has a navigation menu at the top with 'Website', 'Content', 'News', 'Events', and 'Users'. Below the navigation is a dropdown menu for 'CEO Signature Image'. The main content area has a text input field for the image, a 'Browse...' button, and a 'Delete' link. A red arrow points to the 'Delete' link. At the bottom, there are 'Save / Update' and 'Cancel / Return' buttons.



Website Images / Website Multimedia

Additional images can be added to the donor site, and depending on skin selection, the additional images will show up on multiple pages. To access, open the Campaign level > Your Campaign > Website > Your Website > Content > Website Images/Website Multimedia.

Donor View



Admin View Website Images

Website Images

* = required

Organization Logo / Image Browse... — A
Current: [truist_logo.jpg](#) | [Delete](#)

Website Image #1 Browse... — B
Current: [truist_hands.jpg](#) | [Delete](#)

Website Image #2 Browse... — C

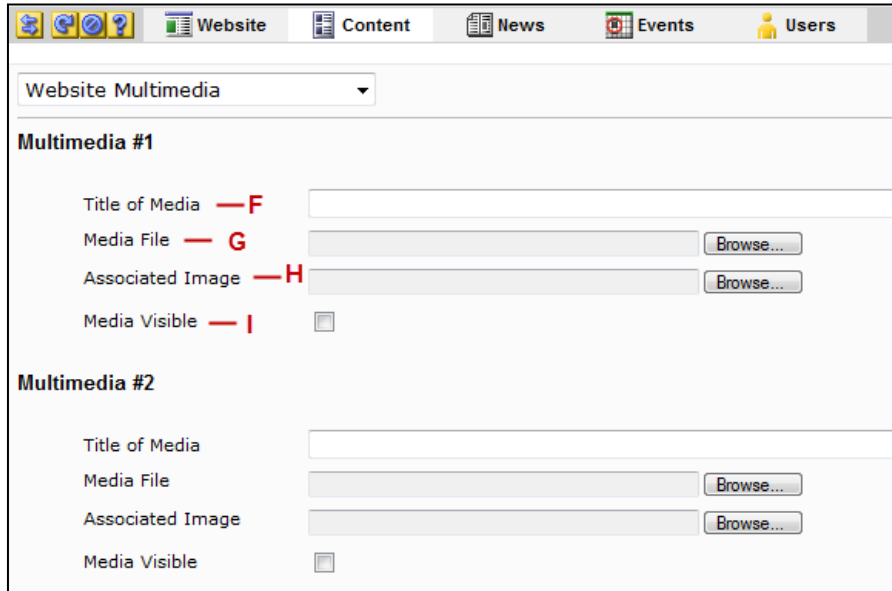
Company Logo / Image #1 Browse... — D

Company Logo / Image #2 Browse... — E

[Save / Update](#) | [Cancel / Return](#)



Multimedia Images



Website Images / Multimedia Key		
Loc.	Field	Description
A	Organization Logo/Image	The Organization Logo/Image gives you the option to upload an organization logo to your donor site.
B/C	Website Image #1 & #2	There is an option to upload additional images to the website here. Image constraints: Image #1 must be .jpg or .gif format and 85w x 56h pixels and Image #2 must be .jpg or .gif format and 105w x 56h pixels. Also be sure to remove any spaces from the file name.
D/E	Company Logo/Image #1 & #2	This is where you can choose to upload a Company Logo.
F	Title of Media	The Title of Media is where you can give the media on the site a title.
G	Media File	The Media File is where you can upload a media file.
H	Associated Image	This is where you can choose to have an image associated to the media file. This image is uploaded here.
I	Media Visible	Check this box to make the media visible on the donor site.



Pledge Bars

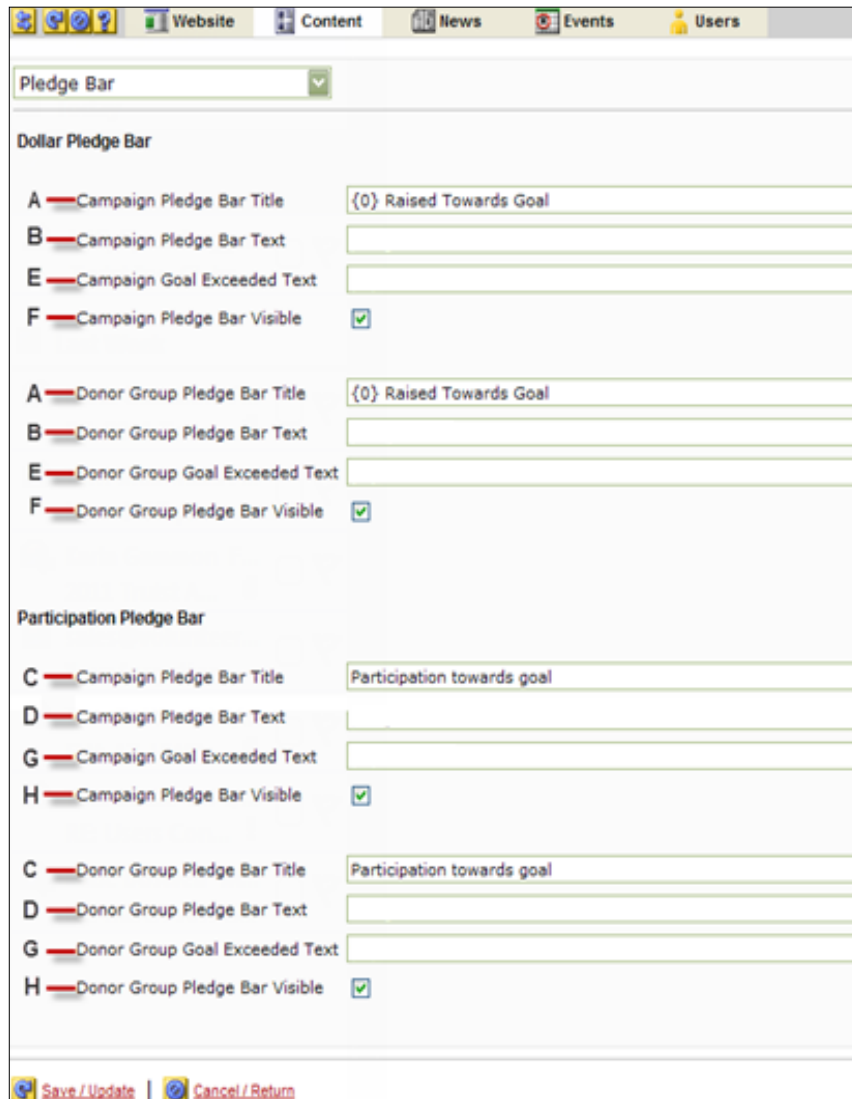
Pledge bars, if activated, display on the side of the donor site homepage. Note that the Campaign Pledge Bars are totals for the entire campaign and Donor Group Pledge Bars are for a specific donor group. To access, open the Campaign level > Your Campaign > Website > Your Website > Content > Marketing Message.

Donor View

The screenshot displays the 'Donor View' interface for 'LIVE UNITED' with the 'United Way' logo. The main navigation bar includes 'GIVE.', 'ADVOCATE.', and 'VOLUNTEER.'. On the left, a sidebar menu lists: Pledge Now, Home, News & Events, Custom Page Title, Leadership Levels, Contact Us, and Privacy Policy. The main content area features a 'Welcome Message' with a title, a placeholder image of hands, and several paragraphs of placeholder text. Below the text is a signature. At the bottom, there is a 'Marketing Message' section with a title and placeholder text. On the right side, there are two vertical progress bars, each with a percentage scale from 0% to 100%. The top bar is labeled 'A' and the bottom bar is labeled 'C'. A red oval encircles these two bars. A callout box with a blue border and white background contains the text: 'Note that the Campaign Pledge Bars and the Donor Group Pledge Bars are color coded'. A red arrow labeled 'D' points from this callout box to a legend at the bottom right, which shows a yellow square for 'Entire Campaign' and a blue square for 'Donor Group 1'. Another red arrow labeled 'B' points to the text area between the two bars, and a red arrow labeled 'A' points to the top bar's title area.



Admin View



Pledge Bars Key		
Loc.	Field	Description
A/C	Bar Title	These are titles associated to the specific pledge bar.
B/D	Bar Text	This is the text located beneath the specific pledge bar.
E/G	Exceeded Text	This text is visible when a goal has been exceeded.
F/H	Bar Visible	This must be checked in order to activate the specific Pledge Bar on the donor site.



Navigation Panel

The navigation panel is where certain links pertaining to the donor site can be accessed. The links available on this panel are customizable and can be used to link donors to other pages available on the donor site. The navigation panel can include: News and Events, Leadership Levels, Corporate Match, Contact Us, Privacy Policy, Dashboard, Custom Page links, and more.

Note: Placement and appearance of the navigation bar are dependent on the skin and will vary from site to site.

The screenshot displays a donor website interface. At the top, there are logos for 'LIVE UNITED', 'United Way', and 'TRUIST'. Below the logos, there are three buttons: 'GIVE.', 'ADVOCATE.', and 'VOLUNTEER.'. On the left side, there is a navigation panel with a list of links: 'Pledge Now', 'Home', 'News & Events', 'Custom Page Title', 'Leadership Levels', 'Contact Us', and 'Privacy Policy'. A red circle highlights this navigation panel, and a red arrow points from a label 'Navigation Panel' to it. The main content area includes a 'Website Caption' with a 'Welcome Message' and a 'Marketing Message' section. On the right side, there are two progress bars labeled 'Towards Goal' for 'Dollars Raised' and 'Participation towards goal', both showing 0% completion.



News & Events

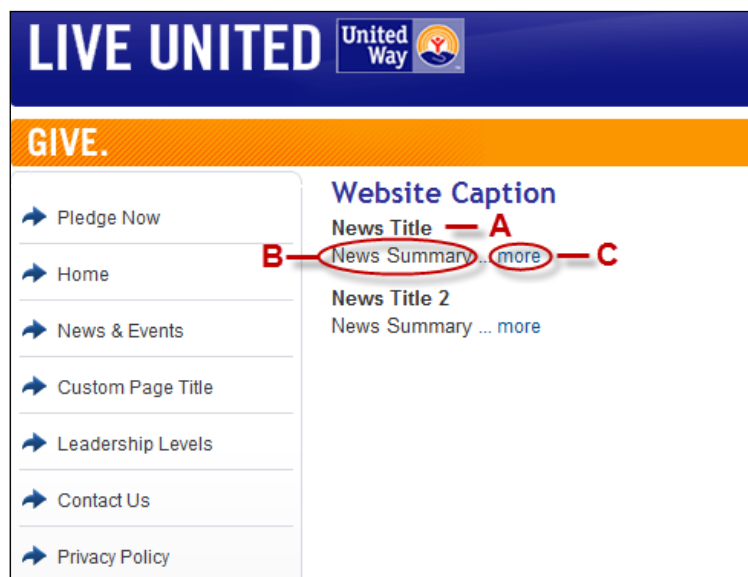
The News and Events link in the navigation panel of the donor site brings donors to a page where they can view news and events associated to the campaign. To access, open the Campaign level > Your Campaign > Website > Your Website > News or Events tabs.



News

News summaries are displayed in the body of the News and Events page of the donor site with a link to the full article. To access, open the Campaign level > Your Campaign > Website > Your Website > News.

Donor View





Admin View

News Key		
Loc.	Field	Description
A	Title	This is the title of the News story.
B	Summary	This is the summary of the News story.
C	Body	This is the body of the news story. On the donor site there is an option to click “More,” which will bring the donor to the full story.
D	Date	This is the date of the news story. Please note that news stories will not appear on the donor site until the date entered here.
E	Expiration Date	This is when you would like the news story to expire from the donor site.

Events

Events are displayed in a calendar view, located in the side panel of the News and Events page of the donor site. Dates with active events are marked in red on the calendar and when clicked, the donor is brought to the specific event’s page. To access, open the Campaign level > Your Campaign > Website > Your Website > Events.



Donor View

Create real, lasting change

- [Pledge Now](#)
- [Home](#)
- [News & Events](#)
- [Leadership Levels](#)

Kendal Kirby is Logged in

[Logout](#)

Click on a highlighted day to view related events.

<< 2011 >>

May 2011						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9	10	11

Events
5/6/2011 **-B**
Event Title **-A**

Create real, lasting change

- [Pledge Now](#)
- [Home](#)
- [News & Events](#)
- [Leadership Levels](#)

Kendal Kirby is Logged in

[Logout](#)

Click on a highlighted day to view related events.

<< 2011 >>

May 2011						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9	10	11

Events
5/6/2011 **-B**
Event Title **-A**

After clicking the event date, the event information populates on a new page

Admin View

Website | Content | News | **Events**

* = required

Title * **-A**

Details * **-C**

Event Start Date * **-B**

Event Start Time **-D**

Event End Date **-E**

Event End Time **-F**

Expiration Date **-G**

[Save / Update](#) | [Cancel / Return](#)



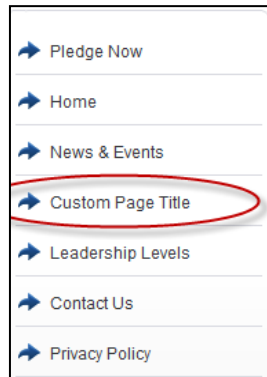
Events Key		
Loc.	Field	Description
A	Title	This is the title of the Event.
B	Event Start Date	This is the start date of the Event.
C	Event Details	This is where you include the details of the Event.
D	Event Start Time	This is the time the Event begins.
E	Event End Date	This is the last day of the Event.
F	Event End Time	This is the time the Event ends.
G	Event Expiration Date	This is the day the Event will become inactive on the site.



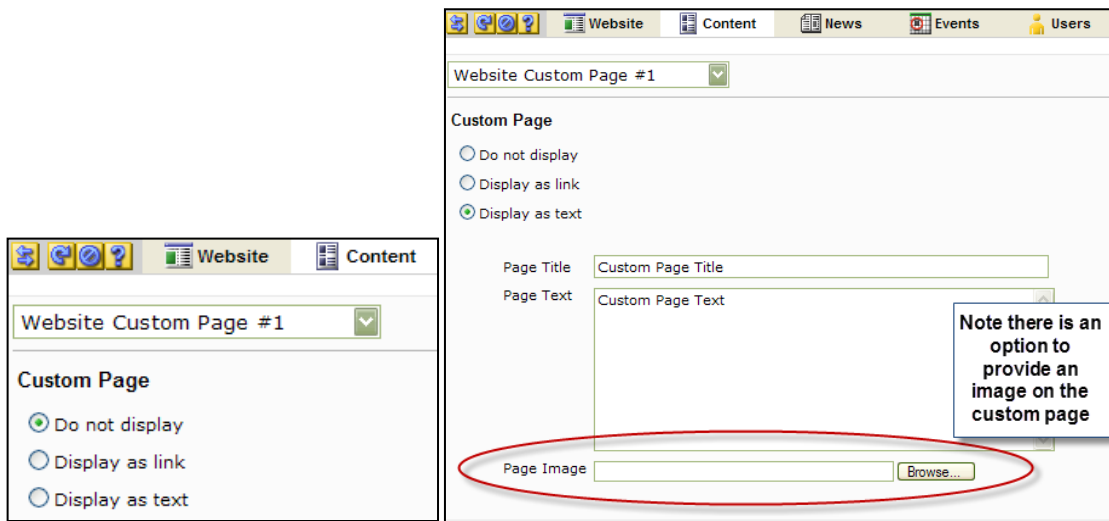
Custom Pages / Links

Donor sites can have up to six custom websites pages or links, in addition to the pages/links already provided. Custom page links are available on the side panel of the donor site. To access, open the Campaign level > Your Campaign > Website > Your Website > Content > Website Custom Page #1-6.

Donor View



Admin View

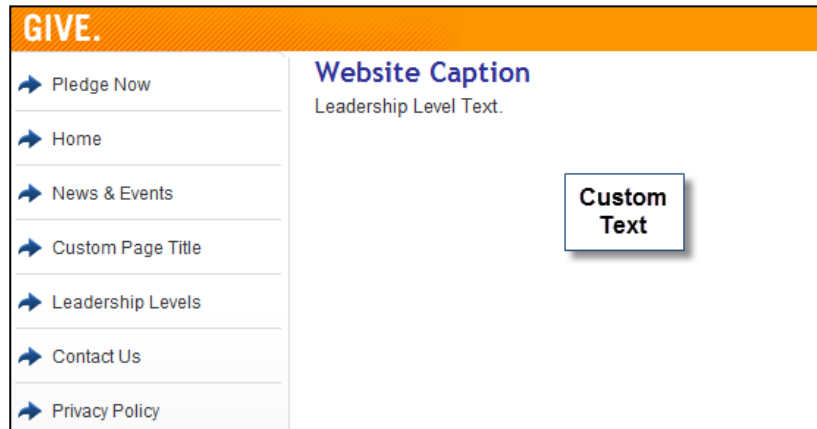




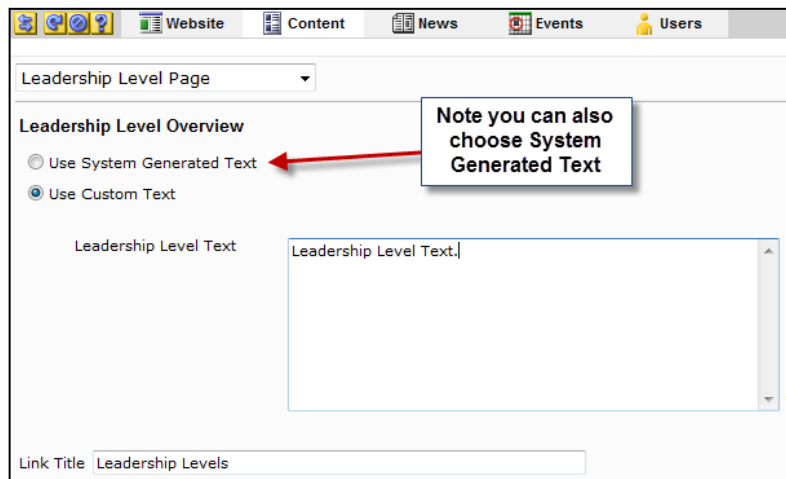
Leadership Level Page

When Leadership Levels are set up for the associated option package, the “Leadership Levels” link will display in the navigation panel of the donor site. After the link is clicked, the donor will be presented with a page that describes the various Leadership Levels offered by the campaign.

Donor View



Admin View



When a donor enters an amount that qualifies them for a Leadership Level, a note will appear in the right panel of the donor site. This message is called the “Confirmation Text” and can be edited at the Organization level > Option Sets > Leadership Levels. See details below.

Note: Leadership Levels are set up at the Organization level > Option Sets > Leadership. In order for the Leadership content to have full functionality, Leadership levels need to be configured and applied to an Option Package. Please refer to further documentation, The New Admin’s Guide to Campaign Management, for details.



Donor View

LIVE UNITED United Way

GIVE. ADVOCATE VOLUNTEER.

HOME GIVE ADVOCATE VOLUNTEER LEADERSHIP CONTACT US MY ACCOUNT LOGOUT

Logged In: John Test

Step 1: Pledge Information Step 2: Donor Information Step 3: Review Step 4: Complete

← Back Continue →

Thank you for your leadership gift!
Living united means being a part of the change. It takes everyone in the community working together to create a brighter future.

Thank you for your gift last year of \$550.00. If you donate \$ you will meet the incentive requirements for our campaign and may be eligible for a drawing.

There are basic things we all need for a good life—a quality education that leads to a stable job, income that can support a family through retirement, and good health.

Easy PAYROLL DEDUCTION Payment

I would like to contribute the following amount per pay period:

- \$50.00 / pay period
- \$40.00 / pay period
- \$25.00 / pay period
- \$10.00 / pay period
- \$5.00 / pay period
- \$ / pay period

Leadership Recognition (\$1000+ annual gift)

If you are giving at a leadership level please include your preferred recognition name for United Way publications below.

Thank you for your leadership gift!
Living united means being a part of the change. It takes everyone in the community working together to create a brighter future.

Preferred Recognition Name

The "Confirmation Text" also appears here, as the donor checks out

Admin View

Leadership Corporate Match Acknowledgement Payment Type

Leadership Level

* = required

Name Leadership Level 2 *

Minimum Amount 1000.0000 *

Description Leadership Level 2 description *

Confirmation Text Living united means being a part of the change. It takes everyone in the community working together to create a brighter future.] *

Leadership Upgrade Feature

Enabled

Save / Update Cancel / Return



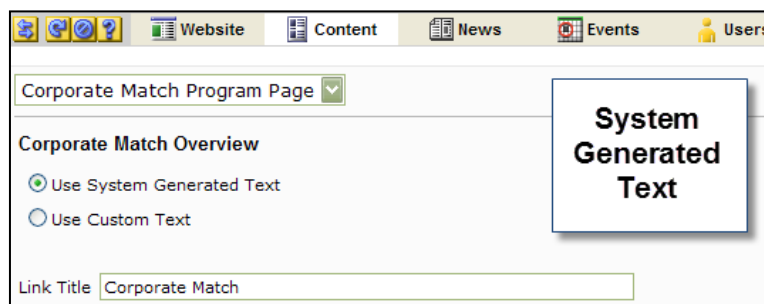
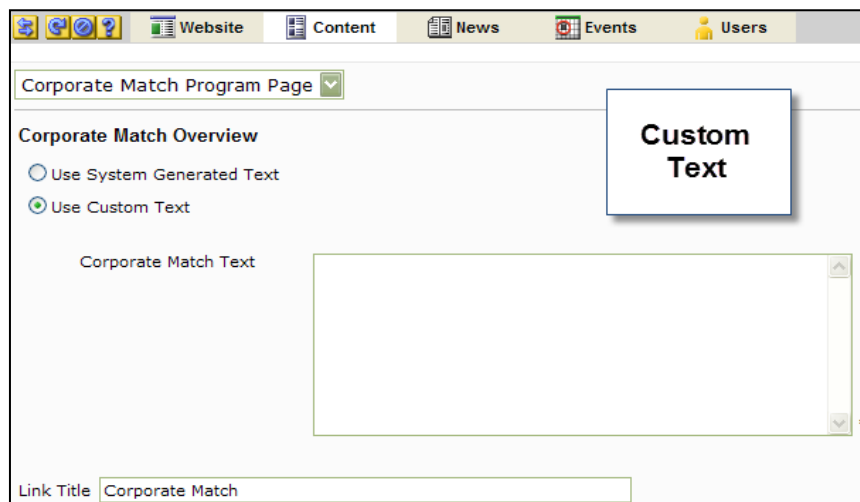
Corporate Match Program

When Corporate Match programs are set up for the associated option package, the “Corporate Match” link will display in the side navigation panel. When this link is selected, the donor is presented with a page that describes the various corporate match programs offered by the campaign.

Donor View



Admin View



Note: Corporate Match programs are set up at the Organization level > Option Sets > Corporate Match. In order for the Corporate Match Program content to have functionality, a Corporate Match program needs to be configured and applied to an Option Package. Please refer to further documentation, The New Admin’s Guide to Campaign Management, for details.



Contact Us Page

When a donor selects the “Contact Us” link in the side navigation panel, they are brought to the Contact Us page of the donor site. The standard text, visible to all donors, is configured at the Campaign level > Websites > Content > Contact Us Page. The contacts presented to the donor on this page correspond with the contacts associated to the specific donor’s Donor Group. Contacts are established at the Campaign level > Donor Group > Contacts. See further documentation, The New Admin’s Guide to Campaign Management, for details.

Donor View

The screenshot shows the top navigation bar with "LIVE UNITED", "United Way", and "TRUIST" logos. Below the navigation bar are three buttons: "GIVE.", "ADVOCATE.", and "VOLUNTEER.". On the left is a side navigation menu with links: "Pledge Now", "Home", "News & Events", "Custom Page Title", "Leadership Levels", "Contact Us", and "Privacy Policy". The main content area is titled "Website Caption" and contains the text: "If you have any questions or comments about this campaign please contact any of the persons listed below. If an email address is provided, clicking on the email address of the person you wish to contact will launch your default email client." Below this text is a contact entry for "John Doe" with an email address "Contact@Company.com". A red box highlights the caption text, and a red arrow points to the email address.

This screenshot is identical to the one above, showing the same navigation and content. A red box highlights the contact entry for "John Doe" and its email address "Contact@Company.com", with a red arrow pointing to it.



Admin View

Website | Content | News | Events | Users

Contact Us Page

Contact Us

Use System Generated Text
 Use Custom Text

Custom Text

Link Title: Contact Us

Custom Text

Website | Content | News | Events | Users

Contact Us Page

Contact Us

Use System Generated Text
 Use Custom Text

Additional Custom Text

If you have any questions or comments about this campaign please contact any of the persons listed below. If an email address is provided, clicking on the email address of the person you wish to contact will launch your default email client.

contactus@company.com

Link Title: Contact Us

System Generated Text

Donor Group | Settings | Contacts | Designation Panels

* = required

Title:

First Name: *

Last Name: *

E-mail Address: *

Description:

Country: *

Address 1:

Address 2:

City:

Province/State:

Postal Code: -

Phone 1:

Phone 2:

Fax:

Contact Preference:

 Mail

 E-mail

 Phone



Privacy Policy Page

Donors can view a Privacy Policy from the Campaign donor site. A Private Policy is created within the associated Website Content. If a custom Privacy Policy is not established within the Website Content, the “Privacy Policy” link will not appear in the navigation panel. To access the Privacy Policy content, open the Campaign level > Your Campaign > Websites > Your Website > Content > Privacy Policy.

Donor View

LIVE UNITED United Way **TRUIST**

GIVE. **ADVOCATE.** **VOLUNTEER.**

Website Caption

About Your Privacy
Your privacy is very important to us. The following information concerning the gathering and use of data is being provided to enable you to make knowledgeable choices about whether to provide information to us and to give you the opportunity to limit the manner in which data is used. We recognize that visitors to our site may be concerned about the information they provide to us, and how we treat that information. The personally identifiable information we collect from individuals is only the information they provide to us voluntarily and knowingly; we do not require you to register or provide information to us in order to visit the public portion of our site.

United Way only gathers personally identifiable data: addresses, zip codes, e-mail addresses, etc. when voluntarily submitted by a visitor. For example, personally identifiable information may be collected in order to record a stated desire to donate online to United Way via a direct gift or through a company sponsored campaign. This information is used solely by United Way or other parties to the transaction for the purpose of executing the transaction.

Security
We have addressed the safety and security of your transaction with the greatest consideration. We use a high-grade encryption and the https security protocol, SSL, to communicate with your browser software. This method is the industry standard security protocol, which makes it extremely difficult for anyone else to intercept the information you send us.

Your Email Address
We'll use your e-mail address only when we are confirming your pledge or notifying you of United Way activities that we feel may be interesting and useful for you if you indicate you wish to receive them. Your e-mail address will not be made available to other organizations.

On-line Surveys
All responses and comments submitted through our on-line surveys and questionnaires are anonymous and kept strictly confidential.

Admin View

Website Content News Events Users

Privacy Policy Page English

Privacy Policy

Use Custom Text
 Use PDF File

Note there is also an option to upload a Privacy Policy from a PDF.

Privacy Policy Text: `About Your Privacy
Your privacy is very important to us. The following information concerning the gathering and use of data is being provided to enable you to make knowledgeable choices about whether to provide information to us and to give you the opportunity to limit the manner in which data is used. We recognize that visitors to our site may be concerned about the information they provide to us, and how we treat that information. The personally identifiable information we collect from individuals is only the information they provide to`

Link Title: Privacy Policy



Dashboard Link & Page

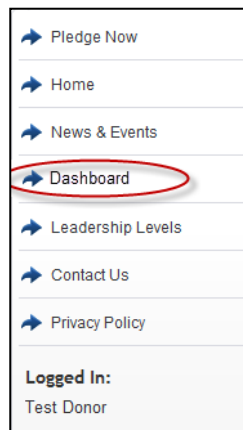
Donors with access to the Dashboard will see the “Dashboard” link in the side navigation panel of the donor site. When this link is selected, donors will be brought to the main Dashboard page.

To enable the Dashboard for a specific donor the following configurations are required:
 Note: Items specific to Dashboard configuration settings are marked with an asterisk (*); however, all items are required for the Dashboard to be visible for a donor.

- Configure Coordinator Levels
- Create Coordinator Option Set
- Configure Coordinator Roles
- Add Coordinator Option Set to Company Option Package
- Associate Donors with Coordinator Levels *
- Assign Coordinator Role to Donor *
- Assign Reporting Levels *

Note: For detailed information on setting up the Dashboard, please see further documentation, Dashboard Configuration.

Donor View



Campaign Dashboard

Summary

Last Updated: 05/09/2011 02:10 PM CDT/CST

Level	Population	Respondent Goal	Respondents	Non-Respondents	Donation Goal	Donors	Pledged	Pledged Amount Per Donor	Pledged Amount Per Capita	Special Events	Total
<input type="checkbox"/> Sample Use Only	2	0% (0)	1 (50.00%)	1 (50.00%)	\$0.00	1 (50.00%)	\$120.00	\$120.00	\$60.00	\$10,020.00	\$10,140.00

Compare selected levels

Reports

- Donation
 - Respondent Report - Has Participated
 - Donor Designation Export
 - Respondent Report - Has Not Participated
 - Leadership Report

Email

- Send email to your donors
- View your email history

Campaign Management

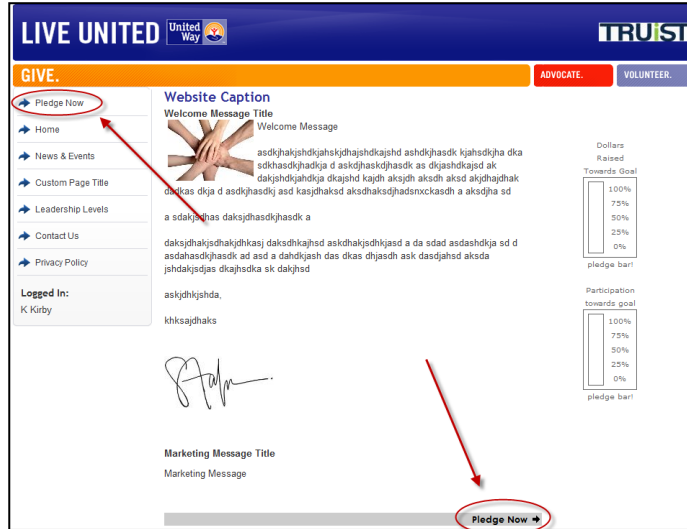
- Special Events



Pledge Now Page

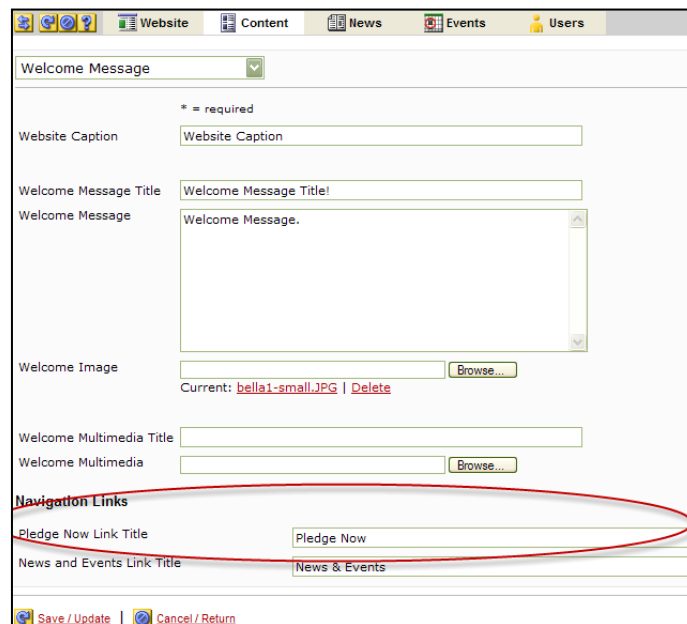
The Pledge Now page can be accessed from two locations on the donor site homepage.

Donor View



Clicking either of the two links brings the donor to the **Pledge Now page** of the donor site. The Pledge Now page is where the donor begins the pledging process.

Admin View



You can customize the text of the “Pledge Now” links by expanding the Campaign level > Your Campaign > Websites > Your Website > Content > Welcome Message. See the Admin View above.



Pledge Information

Payment Types

The Payment Type page of the donor site is where the donor is required to select their payment method. This text can be customized from the Content section of the Website level. To access, open the Campaign level > Your Campaign > Websites > Your Website > Content > Payment Types.

Donor View

Admin View



Payment Type Fields — C

Payroll Deduction Label: Payroll Deduction

Payroll Deduction Description: [Empty]

Payroll Deduction Amount Label: Annual Amount

Credit Card Label: Credit Card

Credit Card Description: [Empty]

Credit Card Payment Question: Please charge the following amount to my credit card:

Credit Card Amount Label: Annual Amount

Note: The list is only a clip of the Payment Type Fields. More fields are available below.

Payment Types Key		
Loc.	Field	Description
A	Page Title	Select a title for the Payment Type page.
B	Page Instructions	Enter Payment Type instructions.
C	Payment Type Fields	In each of these fields, fill in the payment type label (what the payment will be called), question (for example: "Please charge the following amount to my credit card:"), and a description (if desired).

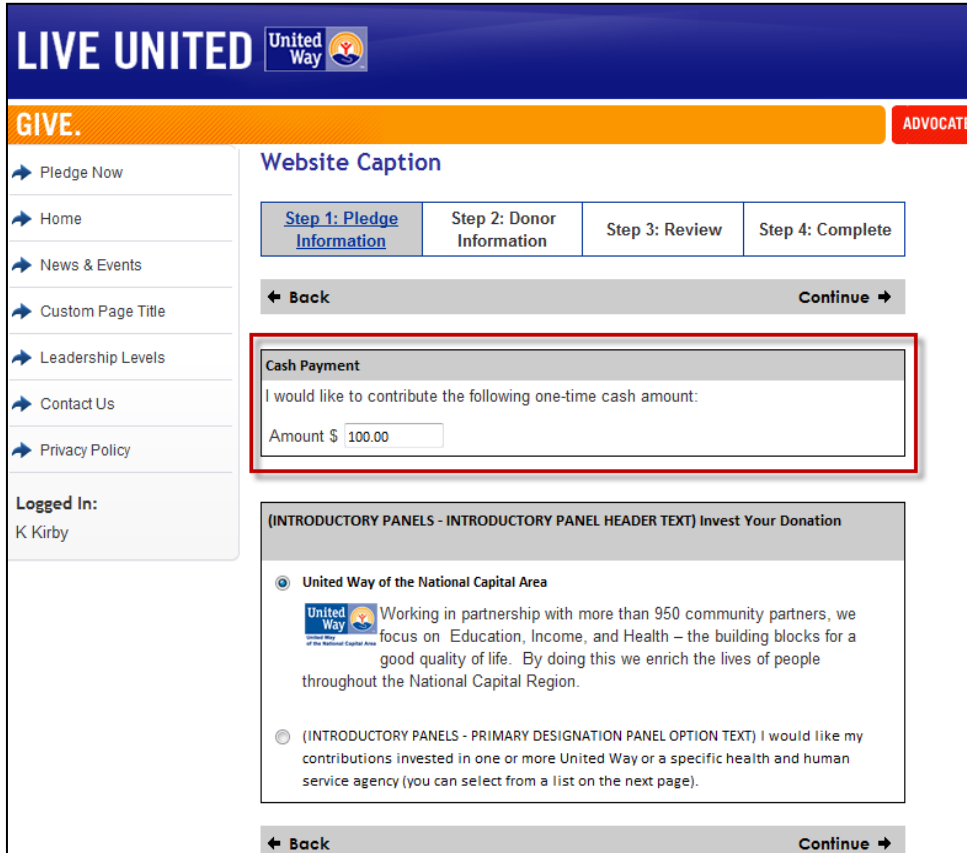



Payment Detail

“Payment Detail” refers to the question presented to the donor after a payment type is selected.

After donors select a Payment Type, they are prompted to enter the appropriate information associated to their method of payment. The text for this section of the page can also be customized at the Campaign level, under Website > Content > Payment Type.

Donor View



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[Pledge Now](#)
[Home](#)
[News & Events](#)
[Custom Page Title](#)
[Leadership Levels](#)
[Contact Us](#)
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Logged In:
K Kirby

Website Caption

[Step 1: Pledge Information](#) |
 [Step 2: Donor Information](#) |
 [Step 3: Review](#) |
 [Step 4: Complete](#)


[← Back](#) [Continue →](#)

Cash Payment

I would like to contribute the following one-time cash amount:

Amount \$

(INTRODUCTORY PANELS - INTRODUCTORY PANEL HEADER TEXT) Invest Your Donation

United Way of the National Capital Area
 Working in partnership with more than 950 community partners, we focus on Education, Income, and Health – the building blocks for a good quality of life. By doing this we enrich the lives of people throughout the National Capital Region.

(INTRODUCTORY PANELS - PRIMARY DESIGNATION PANEL OPTION TEXT) I would like my contributions invested in one or more United Way or a specific health and human service agency (you can select from a list on the next page).

[← Back](#) [Continue →](#)



Admin View

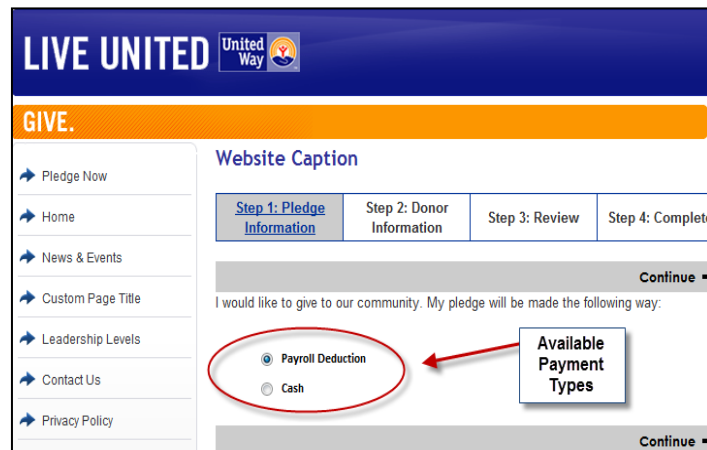
Cash Label	Cash
Cash Description	
Cash Payment Question	I would like to contribute the following one-time cash amount:
Cash Amount Label	Amount
Check Label	Check
Check Description	



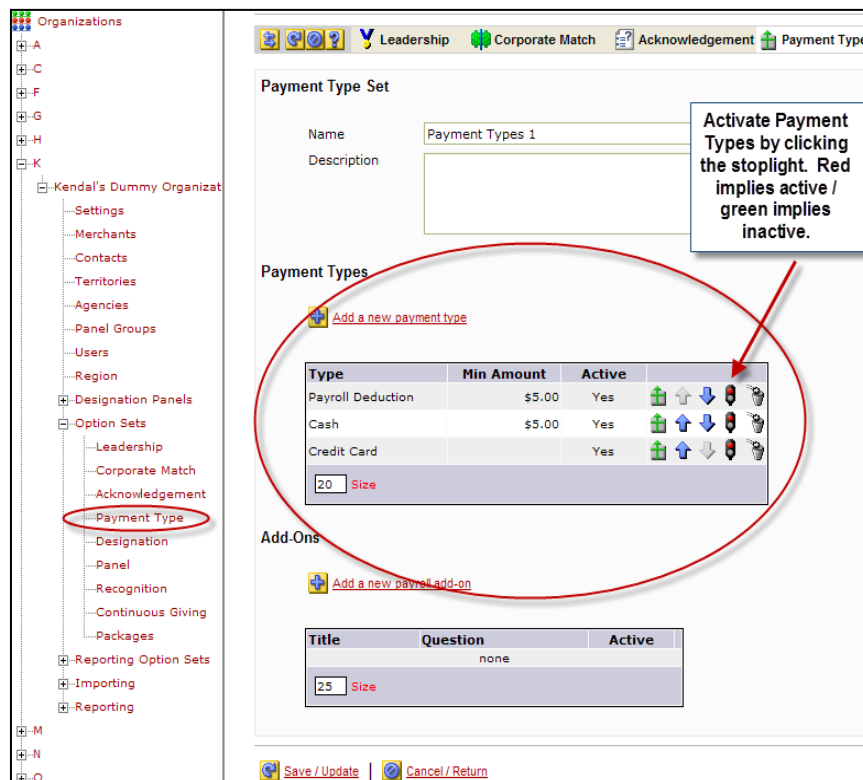
Payment Types Available on the Donor Site (Configuring Payment Types)

The Payment Types available to the donor on the donor site are configured at the Organization level, under Option Sets > Payment Type. Once a Payment Type Set is configured, it can be associated to a Donor Group, and then associated to a Campaign. The Payment Type Set associated to the selected campaign is available on the donor site. For details on setting up Payment Types, please refer to further documentation, The New Admin's Guide to Campaign Management.

Donor View



Admin View



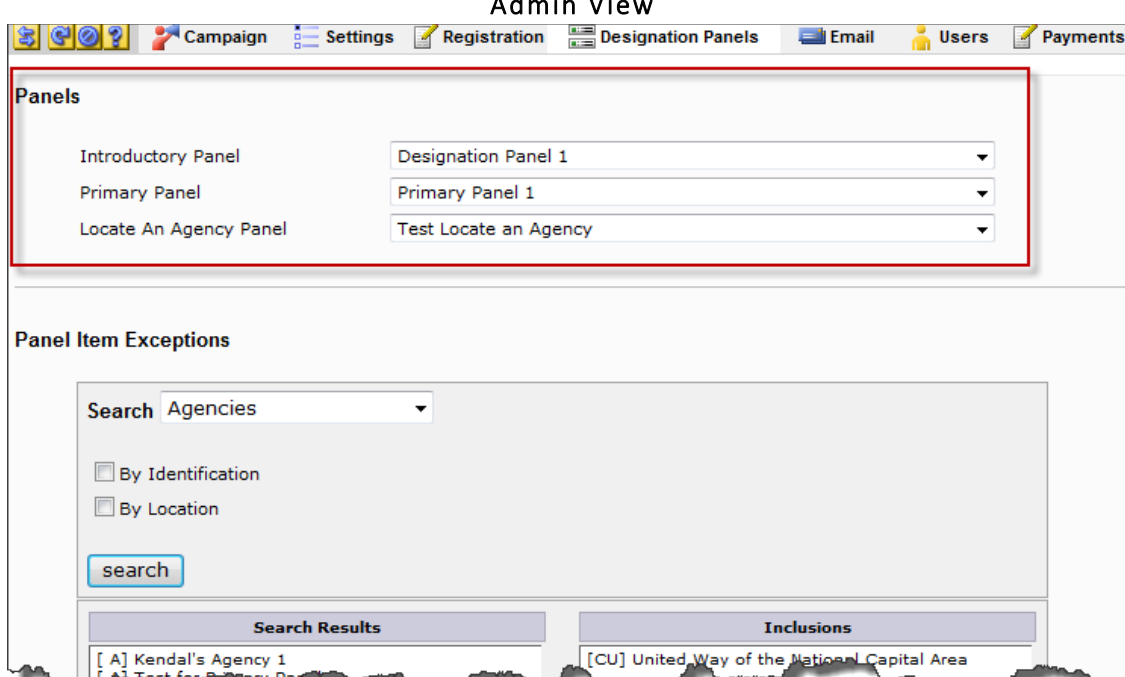


Designation Panels

Before proceeding with a pledge, the donor must designate their gift. The donor's view is based on the designation settings campaign administrators configure in Campaign Management. After Designation Panels are set up, you must select which panels you would like to use for your donor site. To do this, open the Campaign level > Your Campaign > Designation Panels.

Note: For detailed instructions on configuring Designation Panels, please see further documentation, The New Admin's Guide to Campaign Management.

Admin View



Panels

Introductory Panel	Designation Panel 1
Primary Panel	Primary Panel 1
Locate An Agency Panel	Test Locate an Agency

Panel Item Exceptions

Search: Agencies

By Identification
 By Location

search

Search Results	Inclusions
[A] Kendal's Agency 1	[CU] United Way of the National Capital Area
[A] Test for Primary Pa	



Introductory Panel Content

The Introductory panel contains the items you wish to display in the “Invest in your Donation” area of the Pledge Now page. To access and edit the text content, open the Campaign level > Your Campaign > Websites > Your Website > Content > Designation Panels.

Donor View

Website Caption


Step 1: Pledge Information | Step 2: Donor Information | Step 3: Review | Step 4: Complete

← Back | Continue →

Cash Payment
I would like to contribute the following one-time cash amount:
Amount \$

Introductory Panel Content:

(INTRODUCTORY PANELS - INTRODUCTORY PANEL HEADER TEXT) Invest Your Donation

- United Way of the National Capital Area**
 Working in partnership with more than 950 community partners, we focus on Education, Income, and Health – the building blocks for a good quality of life. By doing this we enrich the lives of people throughout the National Capital Region.
- (INTRODUCTORY PANELS - PRIMARY DESIGNATION PANEL OPTION TEXT) I would like my contributions invested in one or more United Way or a specific health and human service agency (you can select from a list on the next page).

← Back | Continue →

Admin View

Website | Content | News | Events | Users

Designation Panels

Introductory Panel

- B** — Primary Designation Panel Option Text
 (INTRODUCTORY PANELS - PRIMARY DESIGNATION PANEL OPTION TEXT) I would like my contributions invested in one or more United Way or a specific health and human service
- A** — Introductory Panel Header Text
 (INTRODUCTORY PANELS - INTRODUCTORY PANEL HEADER TEXT) Invest Your Donation
- C** — Minimum Donation For Designation Explanation
 (INTRODUCTORY PANELS - MINIMUM DONATION FOR DESIGNATION EXPLANATION)

Prim

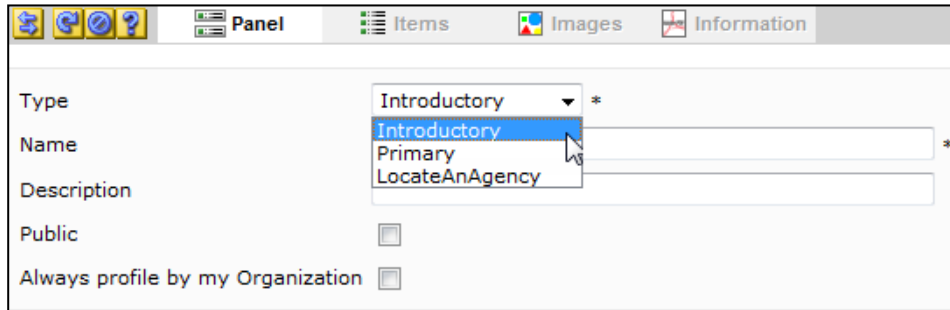


Designation Panels Content Key		
Loc.	Field	Description
A	Primary Designation Panel Option Text	This text for is the radio button that allows donors to designate their contributions in more than one United Way.
B	Introductory Panel Header Text	This is the text for the Introductory Panel header.
C	Minimum Donation For Designation Explanation	This text explains what the minimum donation is and why it was chosen.
D	Introduction Text/Instructions	This text is designed to provide information on the Primary Panel options.
E	Locate an Agency Title	This is the text for the title of the Locate an Agency Panel.
F	Locate an Agency Instructions	This text is designed to provide instructions on using the Locate an Agency Panel.
G	Search National Database Instructions	This text is designed to provide instructions on how to use the National Database Search.
H	Write-In Agency Title	This is the title of the Write-In Agency panel.
I	Write-In Agency Instructions	This text instructs the donor how to use the Write-In Agency functionality.
J	Write-In “pop up” Instructions	This text appears below the Write-In Agency Title, and is designed to provide additional instruction on the Write-In Agency functionality.
K	Negative Designation Instructions	This text is designed to provide instructions on using Negative Designation.
L	Auto Allocation Title	This is the title of the Auto-Allocation panel.
M	Donation Distribution Title	This is the title that appears on the Primary Panel, for the Donation Distribution.
N	Designation Instructions	This text is designed for the designation instructions on the Primary Panel.
O	Find an Agency Title	This is the title for the Find an Agency Panel.
P	Find an Agency Search Instructions	This text is designed to provide instructions on how to use the Find an Agency Functionality.
Q	Search Results Instructions	This text provides search result information.
R	Recipient Agency Title	This is the title for the recipient agency.
S	Recipient Agency Instructions	This text is designed to provide information on the recipient agency.
T	Agency Search Page Instructions	This text is designed to provide information on the agency search page.
U	Find a Different Agency Label	This is the label used for the option to find a different agency.

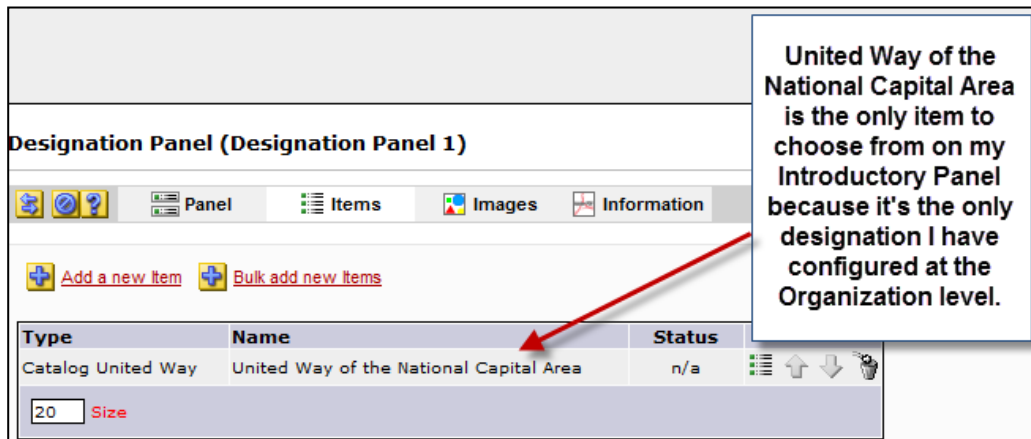


Introductory Panel Configuration

The designation options that display in the Introductory Panel are set up at the Organization level > Your Organization > Designation Panels. When adding a new panel, choose “Introductory” for the Panel Type.



After a panel has been created, add items to the panel. These items are what will display on the Introductory Panel of the donor site.



Note: For details on configuring Designation Panels, please see further documentation, The New Admin’s Guide to Campaign Management.

Primary Panel Content

If the donor chooses the option to designate their gift to one or more United Way or Agency (this option is noted as B on the Introductory Panel), they will be brought to the Primary Panel. Also located on this page is the option to use the Locate an Agency or Write-in Agency functionality. Please refer to the Designation Panel Content Key, above, for information on each content field below.



Donor View

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- [Pledge Now](#)
- [Home](#)
- [News & Events](#)
- [Custom Page Title](#)
- [Leadership Levels](#)
- [Contact Us](#)
- [Privacy Policy](#)

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Step 1: Pledge Information	Step 2: Donor Information	Step 3: Review	Step 4: Complete
----------------------------	---------------------------	----------------	------------------

← Back
Continue →

(PRIMARY PANEL - DESIGNATION INSTRUCTIONS) Please choose how your total annual gift of \$100.00 is invested. You may give all of your donation to one organization or divide it among several.

(PRIMARY PANEL - INTRODUCTION TEXT / INSTRUCTIONS) You may direct your gifts to support a United Way partner agency, other United Way or any health and human service 501(c)(3) non-profit, tax-exempt organization (subject to certification). Gifts will be at United Way discretion if the designated agency does not qualify based on the above guidelines or cannot be located.

(PRIMARY PANEL - DONATION DISTRIBUTION TITLE) Donation Distribution

\$ United Way of the National Capital Area

Working in partnership with more than 950 community partners, we focus on Education, Income, and Health – the building blocks for a good quality of life. By doing this we enrich the lives of people throughout the National Capital Region.

\$ 100.00 (PRIMARY PANEL - AUTO ALLOCATION TITLE) Unallocated contributions will go to AAPD: American Association of People with Disabilities

\$ 100.00 Total

(PRIMARY PANEL - LOCATE AN AGENCY TITLE) Locate an Agency

(PRIMARY PANEL - WRITE-IN AGENCY TITLE) Provide agency information

(PRIMARY PANEL - LOCATE AN AGENCY INSTRUCTIONS) A new window will open with a list of non-profit organizations. Click the 'Select Agency' icon next to the organization name to add it to the list below or click on the name to learn more about it.

(PRIMARY PANEL - WRITE-IN AGENCY INSTRUCTIONS) If you cannot find the agency you want using the 'Search National Database' or 'Locate an Agency' tools, enter the agency details here.

← Back
Continue →

If “Provide new agency information” (write-in), located on the main Primary Panel page, is clicked, the following screen will appear on the donor site:

GIVE.
ADVOCATE.

Website Caption

Step 1: Pledge Information	Step 2: Donor Information	Step 3: Review	Step 4: Complete
--	---------------------------	----------------	------------------

(PRIMARY PANEL - WRITE-IN AGENCY TITLE) Provide agency information

(PRIMARY PANEL - WRITE-IN AGENCY "POP-UP" INSTRUCTIONS) Enter the agency you wish to donate to:

Agency Name

Country

Address 1

Address 2 (optional)

City

State

Zip Code -

Contact (optional)

Phone

EIN (optional)

Agency Email (optional)

↑ submit

✕ Cancel search



If “Locate an Agency,” located on the main Primary Panel page, is clicked, the following screen will appear on the donor site:

(PRIMARY PANEL - LOCATE AN AGENCY TITLE) Locate an Agency Close X

Country

Agency Name

EIN

City

State

Zip

Acct. Code

[→ search](#)

Displaying results 1 - 20 of 52

1 2 3 Next →

Alabama (374)
Alaska (51)
Arizona (247)
Arkansas (202)
California (1710)
Colorado (480)

Admin View

The content entered here will only be visible on the donor site if the item the field refers to is configured correctly. Please refer to further documentation, The New Admin’s Guide to Campaign Management, to ensure you have enabled all items you expect to show.



Primary Panel	
D — Introduction Text / Instructions	(PRIMARY PANEL - INTRODUCTION TEXT / INSTRUCTIONS) You may direct your gifts to support a United Way partner agency, other United Way or any health and human service 501(c)(3) non-profit, tax-exempt organization (subject to certification). Gifts will be at United Way discretion
E — Locate an Agency Title	(PRIMARY PANEL - LOCATE AN AGENCY TITLE) Locate an Agency
F — Locate An Agency Instructions	(PRIMARY PANEL - LOCATE AN AGENCY INSTRUCTIONS) A new window will open with a list of non-profit organizations. Click the 'Select Agency' icon next to the organization name to add
G — Search National Database Instructions	(PRIMARY PANEL - SEARCH NATIONAL DATABASE INSTRUCTIONS) Search the national database of non-profit organizations.
H — Write-In Agency Title	(PRIMARY PANEL - WRITE-IN AGENCY TITLE) Provide agency information
I — Write-In Agency Instructions	(PRIMARY PANEL - WRITE-IN AGENCY INSTRUCTIONS) If you cannot find the agency you want using the 'Search National Database' or 'Locate an Agency' tools, enter the agency
J — Write-In Agency "Pop-up" Instructions	(PRIMARY PANEL - WRITE-IN AGENCY "POP-UP" INSTRUCTIONS) Enter the agency you wish to donate to:
K — Negative Designation Instructions	(PRIMARY PANEL - NEGATIVE DESIGNATION INSTRUCTIONS) If you have invested your gift in one or more of the above areas and do not want a particular agency to receive a portion of your gift,
L — Auto Allocation Title	(PRIMARY PANEL - AUTO ALLOCATION TITLE) Unallocated contributions will go to % DefaultAgencyName%
M — Donation Distribution Title	(PRIMARY PANEL - DONATION DISTRIBUTION TITLE) Donation Distribution
N — Designation Instructions	(PRIMARY PANEL - DESIGNATION INSTRUCTIONS) Please choose how your total annual gift of {0} is invested. You may give all of your donation to one organization or divide it among several.



Primary Panel Configuration

The items on this page are set up at the Organization level > Your Organization > Designation Panels. Add a new Designation Panel and Panel Type; select “Primary” for the Panel Type.

The screenshot shows a configuration form with the following fields:

- Type:** A dropdown menu with 'Introductory' selected. A list is open showing 'Introductory', 'Primary' (highlighted), and 'LocateAnAgency'.
- Name:** A text input field containing 'Primary'.
- Description:** An empty text input field.
- Public:** A checkbox that is unchecked.
- Always profile by my Organization:** A checkbox that is unchecked.

After a panel has been created, select a “Default Designation” or add items – either by searching in via the Dynamic Search or by selecting one of your Panel Groups – to the panel. These items are what will show on the Primary Panel of the donor site.

The screenshot shows a configuration form titled "Designation Panel (Primary Panel 1)" with the following fields:

- Type:** A dropdown menu with 'Primary' selected.
- Name:** A text input field containing 'Primary Panel 1'.
- Description:** An empty text input field.
- Default Designation:** A field containing 'AAPD: American Association of People with Disabilities' with a search icon and a close icon.
- Public:** A checkbox that is unchecked.
- Always profile by my Organization:** A checkbox that is unchecked.

Callout boxes provide additional information:

- A box pointing to the 'Items' tab in the navigation bar says: "Can select a Default Designation".
- A box pointing to the 'Default Designation' field says: "Or can select Items, such as a Panel Group".

At the bottom, there are buttons for "Save / Update" and "Cancel / Return".

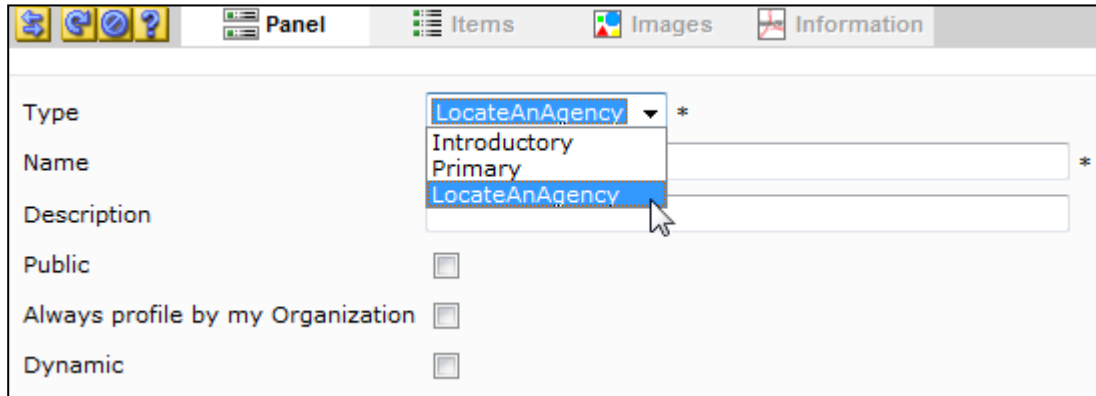
Note: Panel Groups are set up at the Organization level, under Your Organization > Panel Groups.

Note: For details on configuring Designation Panels, please see further documentation, The New Admin’s Guide to Campaign Management.

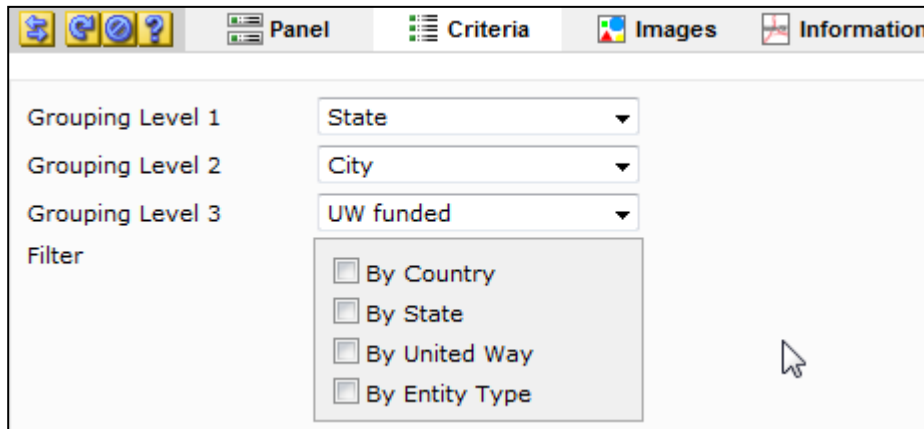


Locate an Agency Configuration

The designation options that display in the Locate an Agency Panel are set up at the Organization level > Your Organization > Designation Panels. When adding a new panel, select “LocateAnAgency” for the Panel Type.



After the Locate an Agency Panel has been created, enter the “Criteria” information, located under the “Criteria” tab.



Note: For details on configuring Designation Panels, please see further documentation, The New Admin’s Guide to Campaign Management.



Donor Information

After a donor enters all required pledge information, they will be required to provide their personal and contact information. To access, open the Campaign level > Your Campaign > Registration.

Donor View

LIVE UNITED United Way

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[Pledge Now](#)
[Home](#)
[News & Events](#)
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[Leadership Levels](#)
[Contact Us](#)
[Privacy Policy](#)

Logged In:
Test Donor

Website Caption

[Step 1: Pledge Information](#) |
 [Step 2: Donor Information](#) |
 [Step 3: Review](#) |
 [Step 4: Complete](#)

[← Back](#) | [Continue →](#)

Please carefully review your information below. To make changes to your personal information, enter the information in the spaces provided and click the 'Continue' button to complete the process. To make changes to your contribution, click

Optional Fields are highlighted in blue

Account Information

Username

Personal Information

Employee Number (optional)

Prefix (optional)

First Name

Middle Name (optional)

Last Name

Suffix (optional)

Nickname (optional)

How often do you give to charities a year? **C**

Home Contact Information

Home Email Address

or

Phone Number 1

Phone Number 2 (optional)

Work Contact Information (B) and Address (A) continue below

Registration Feilds - Can have up to 8 questions

D

Admin View



Address — A

Home Address Active Required
 Work Address Active Required

Contact Information — B

Home Contact Information Active Required
 Work Contact Information Active Required

Registration Fields — C

Field	Label	Field Type	Default Value	Validation	Active	Required
1	How often do you give to charities	List	1-5 times a year 5-10 times a year 10-15 times a year 15+ a year	None	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	<input type="text"/>	Text	<input type="text"/>	None	<input type="checkbox"/>	<input type="checkbox"/>
3	<input type="text"/>	Text	<input type="text"/>	None	<input type="checkbox"/>	<input type="checkbox"/>
4	<input type="text"/>	Text	<input type="text"/>	None	<input type="checkbox"/>	<input type="checkbox"/>
5	<input type="text"/>	Text	<input type="text"/>	None	<input type="checkbox"/>	<input type="checkbox"/>
6	<input type="text"/>	Text	<input type="text"/>	None	<input type="checkbox"/>	<input type="checkbox"/>
7	<input type="text"/>	Text	<input type="text"/>	None	<input type="checkbox"/>	<input type="checkbox"/>
8	<input type="text"/>	Text	<input type="text"/>	None	<input type="checkbox"/>	<input type="checkbox"/>

Optional Fields — D

Employee Number Active
 Prefix, Middle Name, Suffix, Nickname Active



Acknowledgement

If configured in OPPS, Acknowledgement fields will appear on the Donor Information page of the donor site. These fields will resemble the figure below. Acknowledgement is set up and packaged at the Organization level, and then associated to a campaign at the Campaign level, under Campaign Settings. To access for configuration, open the Organization level > Your Organization > Option Sets > Acknowledgement.

Donor View

Step 1: Pledge Information	Step 2: Donor Information	Step 3: Review	Step 4: Complete
← Back Continue →			
<p>Please carefully review your information below. To make changes to your personal information, enter the information in the spaces provided and click the 'Continue' button to complete the process. To make changes to your contribution, click on the 'Back' button.</p> <p>Loyal Contributor Notice - if you have been giving to United Way for 10 years or more, please take a moment to complete the contact information below (including home email address) to be recognized for your outstanding commitment!.</p>			
<div style="border: 1px solid red; padding: 5px;"> <p>Acknowledgements</p> <p><input checked="" type="checkbox"/> I would like to release my name and address to the United Way or agency(ies) to be acknowledged. (Please uncheck the box if you would like to remain Anonymous). - B</p> <p><input type="checkbox"/> I have been a loyal contributor to UW for 10 years or more</p> </div>			
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 5px auto;"> <p>Each Acknowledgement Question is packaged in an Acknowledgement Set, and then packaged again in an Organization Option Package</p> </div>			
<p>Leadership Recognition</p> <p>Preferred Recognition Name <input type="text"/></p> <p><input type="checkbox"/> I prefer to remain anonymous in publications.</p>			
<p>Account Information</p> <p>Username <input type="text" value="Sample Use Only"/></p>			
<p>Personal Information</p> <p>First Name <input type="text" value="Sample Use Only"/></p> <p>Last Name <input type="text" value="Sample Use Only"/></p> <p>I qualify as a loyal contributor. <input type="text" value="- select -"/> (optional)</p>			
<p>Home Contact Information</p> <p>Home Email Address <input type="text"/> (optional)</p> <p>or</p> <p>Phone Number 1 <input type="text"/> (optional)</p> <p>Phone Number 2 <input type="text"/> (optional)</p> <p>Fax Number <input type="text"/> (optional)</p>			



Admin View

Language: English

Label: RELEASE — A

Question Text: I would like to release my name and address to the agency(ies) receiving my cor + * — B

Checked By Default: — C

Question Intent: If donors check the answer box, their name should be released to recipient agencies — D

Contribution Threshold (\$): — E

At the Campaign level, you must remember to associate the Option Package that contains the desired Acknowledgement Questions Set to your campaign. To access: Campaign level > Your Campaign > Settings.

Settings

Start Date: []

End Date: []

Estimated Potential Donors: []

Estimated Online Respondents: []

Estimated Batch Respondents: []

Align Donors By: Work Zip Code

Option Package: IP2011

Reporting Option Package: - organization default -

Company Option Package: IP Local Admin

Designation Match Election Option Set: - select -

Direct Match Request Option Set: - select -

Acknowledgement Key		
Loc.	Field	Description
A	Acknowledgement Question Label	This text will be used to identify the Acknowledgement Question. The donor will not see this text.
B	Acknowledgement Question Text	Enter an Acknowledgement Question in this field.
C	Checked by Default	If checked, the box in front of the Acknowledgement Question will be marked as default on the donor site and the donor will need to uncheck it if they do not wish to participate.
D	Question Insert	If checked, the donor's name will be released to recipient agencies.
E	Contribution Threshold	This is the dollar amount of the contribution threshold.

Note: For additional information on configuring Acknowledgement Questions, please refer to further documentation, The New Admin's Guide to Campaign Management.



Leadership Recognition Field

The Leadership Recognition Field is where the donor can enter their recognition name. The text that appears for these instructions can be changed at the Campaign level, under Your Campaign > Websites > Your Website > Content > Leadership Recognition. For details on additional Leadership Level content, see the Leadership Levels section in this document, above. For more information on configuring Leadership Levels, please refer to further documentation, The New Admin's Guide to Campaign Management.

Donor View

Step 1: Pledge Information	Step 2: Donor Information	Step 3: Review	Step 4: Complete
<p>← Back Continue →</p> <p>Please carefully review your information below. To make changes to your personal information, enter the information in the spaces provided and click the 'Continue' button to complete the process. To make changes to your contribution, click on the 'Back' button.</p> <p>Loyal Contributor Notice - if you have been giving to United Way for 10 years or more, please take a moment to complete the contact information below (including home email address) to be recognized for your outstanding commitment!</p>			
<p>Acknowledgements</p> <p><input checked="" type="checkbox"/> I would like to release my name and address to the United Way or agency(ies) receiving my contribution so that I may be acknowledged (Please uncheck the box if you would like to remain Anonymous).</p> <p><input type="checkbox"/> I have been a loyal contributor to UW for 10 years or more</p>			
<p>Leadership Recognition</p> <p>Preferred Recognition Name <input type="text"/></p> <p><input type="checkbox"/> I prefer to remain anonymous in publications.</p>			
<p>Account Information</p> <p>Username <input type="text" value="Sample Use Only"/></p>			
<p>Personal Information</p> <p>First Name <input type="text" value="Sample Use Only"/></p> <p>Last Name <input type="text" value="Sample Use Only"/></p> <p>I qualify as a loyal contributor. <input type="text" value="- select -"/> (optional)</p>			
<p>Home Contact Information</p> <p>Home Email Address <input type="text"/> (optional)</p> <p>or</p> <p>Phone Number 1 <input type="text"/> (optional)</p> <p>Phone Number 2 <input type="text"/> (optional)</p> <p>Fax Number <input type="text"/> (optional)</p>			

Admin View

Preferred Recognition Label	<input type="text" value="Preferred Recognition Name"/>
Leadership Recognition Instructions	<div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>
Leadership Recognition Instructions Enabled	<input checked="" type="checkbox"/>



Review

Once all donor information has been entered, the donor will be presented the Review page. The donor may change any information displayed on this page by selecting the “Edit” button, located in each section. To edit the review message, go the Campaign level > Your Campaign > Websites > Your Website > Content > Contribution Review.

Donor View

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- [Pledge Now](#)
- [Home](#)
- [News & Events](#)
- [Custom Page Title](#)
- [Leadership Levels](#)
- [Contact Us](#)
- [Privacy Policy](#)

Logged In:
Test Donor

Website Caption

Step 1: Pledge Information
Step 2: Donor Information
Step 3: Review
Step 4: Complete

← Back
Submit Contribution →

Please review your entire contribution below, using the "Edit" buttons to make any changes. If you are satisfied, please click "Submit Contribution" to complete this process. You will then have the opportunity to print your receipt.

edit
Personal Information

Name Test Donor

Home Phone

Home Email homeemail@email.com

Work Address 1234 Wisconsin St, Washington , DC 55555 US

Work Phone

Work Email workemail@email.com

edit
Transaction

Status Pending

Payment Type Cash

Pledge \$100.00

edit
Charity Details

100.00 % United Way of the National Capital Area

← Back
Submit Contribution →

Admin View



Website Content News Events Users

Contribution Review

Contribution Review Page

Contribution Review Instructions

Please review your entire contribution below, using the "Edit" buttons to make any changes. If you are satisfied, please click "Submit Contribution" to complete this process. You will then have the opportunity to print your receipt.

Contribution Review Instructions Enabled

Contribution Review Message

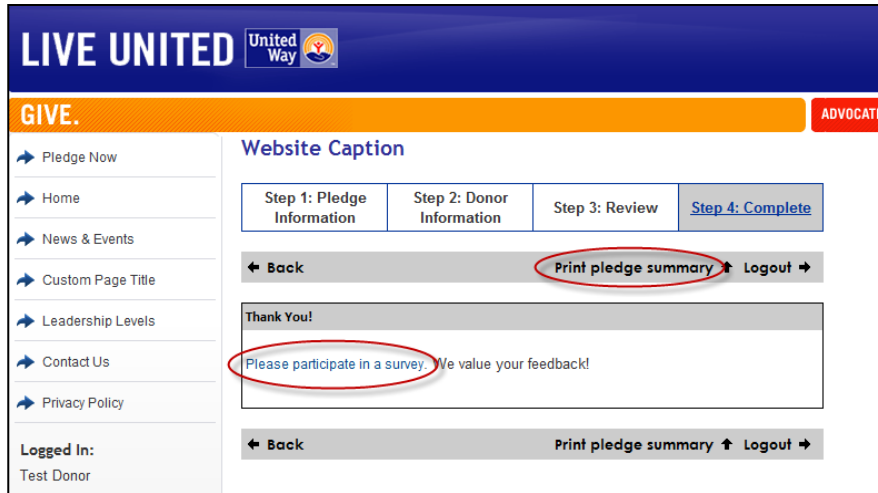
Contribution Review Message (No Donation)



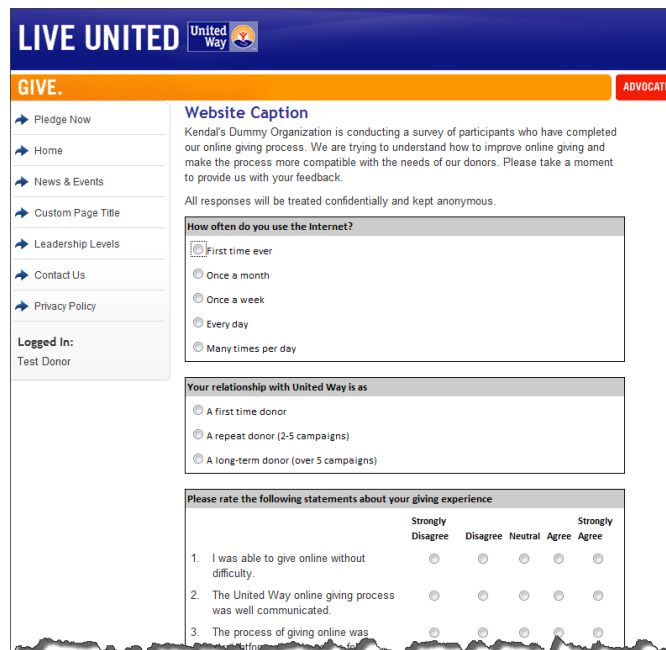
Complete Transaction

After the donor has reviewed their information and clicked “Submit Contribution,” they will be brought to the Completion page. On this page the donor will be able to print their pledge summary for their records and they have the opportunity to participate in a campaign survey.

Donor View



The campaign survey questions are not customizable; however they can be enabled or disabled for your site by going to the Campaign level > Your Campaign > Websites > Your Website > Content > Survey. See the Admin View, below.





Admin View

	Website	Content	News	Events	Users
Survey <input type="text"/>					
Survey Enabled <input checked="" type="checkbox"/>					



Thank You Message

The campaign coordinator has the option to enter a Thank You Message that will be presented to the donor at the end of the pledging process. To access, open the Campaign Level > Your Campaign > Websites > Your Website > Content > Thank You Message.

Donor View

LIVE UNITED United Way

GIVE. ADVOCATE

[Pledge Now](#)
[Home](#)
[News & Events](#)
[Custom Page Title](#)
[Leadership Levels](#)
[Contact Us](#)
[Privacy Policy](#)

Logged In: Test Donor

Website Caption

Step 1: Pledge Information Step 2: Donor Information Step 3: Review **Step 4: Complete**

[← Back](#) [Print pledge summary ↑](#) [Logout →](#)

Thank You!
 Please [participate in a survey](#). We value your feedback!

Additional text can be added here

[← Back](#) [Print pledge summary ↑](#) [Logout →](#)

Admin View

Thank You Message

Thank You Message — A

No Donation Thank You Message — B

Thank You Message Enabled — C