



MATCHING GRANTS CAPTURE SYSTEM

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Table of Contents

Intr	roduction	4
Key	⁷ Terms	5
Thi	ngs to Think about before you Configure	6
Ma	tching Grant Program Configuration	7
А	. Create a Bucket	8
В	. Create Cross-Program Ceilings (Optional)	9
С	. Create Custom Payment Types (Direct Match Only/Optional)	. 11
D	. Configure Match Program	. 13
	Create a Match Program Profile	. 14
	Configure the Program Content	. 15
	Activate Payment Types (Direct Match only)	. 16
	Configure the Program Rules	. 17
	Associate Designation Panel (Direct Match Only)	. 21
	Configure Rejection Reasons (Optional)	. 23
	Add Program Level Custom Questions (Direct Match Only/Optional)	. 24
	Associate Users (Optional)	. 26
	Activate Match Program	. 26
Ε	. Create Matching Grant Option Set	. 27
MS	CS Activation	31
А	. Direct Match Standalone	. 31
	Create a MGCS Website	. 31
	Associate the Matching Grant Option Set with the Website	. 33
	Configure the Website Content	. 34
	Set the Donor Registration Options (Optional)	. 35
	Activate the Website	. 36
В	. Direct Match Integrated with SPE	. 37
	Configure a MGCS Website	. 38
	Activate the MGCS to OPCS SSO Link	. 38
	Activate the OPCS to MGCS SSO Link	. 39
С	. Direct Match Integrated with IPE	. 41
	Configure the IPE Campaign	. 42
	Associate the Matching Gifts Option Set with the Campaign	. 42
	Configure the Direct Match Site Content	. 43
D	. Designation Match	. 44
	Configure the IPE Campaign	. 44
	Associate the Matching Gifts Option Set with the Campaign	. 45





Appendix A: Sample Matching Grant Program Configurations	
Sample 1: Single Direct Match Program for All Employees	
Program Description	
MGCS Configuration	
Sample 2: Different Match Caps for Retirees and Employees. Shared Match	Funds with Set
Allocation Maximum for Retirees	
Program Description	
MGCS Configuration	
Sample 3: Company Matches Both Donations Direct to Charity and Campaigr	ו Pledges.
Variance in Match Rules within Campaign. Shared Donor Match Ceiling Acro	ss Programs 49
Program Description	
MGCS Configuration	
Appendix B: Knowing Which MGCS Setup is Right	
Appendix C: Direct Match Donor Experience Screenshots	
Standalone Welcome / Home Page	52
SPE Integrated Welcome / Home Page	52
IPE Integrated Welcome / Home Page	53
Program Guidelines Review	53
Agency Search / Selection	54
Agency Selection Confirmation	54
Transaction Details	55
Transaction Details with Custom Payment Type Selected	55
Registration / Donor Details	56
Registration / Donor Details with Custom Program Level Question	56
Transaction Review	57
Thank You / Claim Form Link	57
Match Request Tracker	58
Appendix D: Designation Match Donor Experience Screenshots	
Welcome / Home Page	59
Pledge / Designation Level Details	59
Transaction Review	60





Introduction

Companies offer a variety of programs whereby employee donations of time and money can be "matched" by the company. The Campaign Management (CM) platform offers a highly flexible and configurable Matching Grants Capture System (MGCS) designed to support these programs.

There are two types of matching grant capture options offered within CM:

- **Direct Match:** Allows a donor to "request a match" for a donation made to an agency outside of the online pledge system. When Direct Match is used, the recipient agency must verify the gift prior to approval and distribution of the matching grant. Direct Match may be activated as a standalone website or may be integrated with a campaign level website.
- **Designation Match:** Allows a donor to "request a match" as part of the online pledge process. When Designation Match is used, the donor's fulfillment of the pledge is used as verification of the gift and triggers the distribution of the matching grant. Designation Match can only be activated within an Impact Pledge Experience (IPE) campaign.

While it is not part of the MGCS, and therefore not a focus of this document, it is worth noting a third feature available within the standard CM system:

• **Corporate Match:** Allows the company to alert the donor via the online pledge system that the company will match donations made by participants in the company's employee giving campaign. Unlike Direct Match and Designation Match, no match transaction record is created/captured in the system. Rather it is for informational purposes only and requires offline processing of the associated matching grant.

This document provides step-by-step instructions and other information to guide configuration of the various MGCS options. Refer to the support site documentation on **Corporate Match** for details on activating this functionality.





Key Terms

Below are some key terms you will need to be familiar with when configuring MGCS:

- Match Program Parameters, rules, and grant requests associated with a specific matching grant program. Multiple match programs can be activated simultaneously within a company.
- **Bucket** Total matching grant funds available for distribution. Multiple matching programs may be associated to the same bucket of funds.
- **Ceiling** Maximum matching grant funds that will be allocated. Ceilings can be set as "General" (max for all match requests) or "Donor" (max for all requests made by an individual donor). Ceilings can be established for a single Match Program, or applied across multiple programs and/or buckets.
- Match Rules Guidelines set within a Match Program determine the transactions that meet the basic matching program guidelines. Match rules establish the following: minimum transaction amount, maximum match amount, match rate, associated payment types, and eligible agencies.
- **Claim Form** A form sent to the recipient agency that is used in conjunction with Direct Match programs to verify the donation. The claim from is generated by the system with pre-populated matching grant request information entered by the donor into MGCS.
- Auto-Match A Designation Match setting that when activated automatically creates a matching grant transaction "behind-the-scenes." When auto-match is activated the donor will still be able to view and edit the details of the donation transaction, however, the donor will not have the ability to view or modify the details of the match transaction.
- Matching Grant Option Set A bundle of matching grant programs and ceilings. Matching grant option set also determines if the claim form or auto-match features will be active.





Things to Think about before you Configure

Prior to configuring a company's matching grant program(s) it is important to note the following:

- MGCS is an "App Featured" component located at the Companies Level. Access will need to be granted to your administrator account prior to beginning the program configuration. If you are unable to see the Matching Grants option in the company level tree, you should contact the FrontStream Support Center to have that turned on before continuing.
- MGCS is designed to be highly configurable and capable of supporting a wide range of company matching grant programs. As such it is important that you think through how each company's program would best be configured in MGCS prior to beginning the configuration. Preparing this mapping of buckets, ceiling, match rules and other details in advance will ensure that the matching grants are being calculated correctly. Refer to Appendix A: Sample Matching Grant Program Configurations as a guide for completing this mapping.
- In addition to knowing which buckets, ceilings, rules, etc. are needed you will need to decide which MGCS option to use. There are four different options available: Direct Match Standalone, Direct Match Integrated with SPE, Direct Match Integrated with IPE, and Designation Match. In some cases multiple options will be used within the same company. For example: A company may match donations made directly to the charity as well as pledges made during the annual employee workplace campaign. If this company desired to have a single log-in for employees to access both online programs both Direct Match Integrated with IPE and Designation Match will be activated. Refer to Appendix B: Knowing Which MGCS Setup is Right as a guide for deciding which option(s) are needed to support a particular company's program.





Matching Grant Program Configuration

The basic steps for configuring Matching Grants are as followed:

- Create a Bucket
- Create Cross-Program Ceilings (optional)
- Create Custom Payment Types (Direct Match only/optional)
- Configure Match Program
- Create Matching Grants Option Set

Note: During the Matching Grants setup process, please contact Justin Fusco (justin.fusco@frontstream.com) to configure exports.

Each of these steps is completed in the **Matching Grants** section of the Company level. If Matching Grants has been activated for your organization, you can follow the steps below to access **Matching Grants**.

- Select Companies from the left navigation tree to access the Company List page.
- 2. Click next to the Company Name for the company you wish to work with to access that Company's profile page.
- 3. Click 🐸 on the top navigation bar to sync the navigation tree to the selected company.



Once you have accessed this area, you can follow the step-by-step instructions provided in the sections below for completing each of the above set-up steps.





A. Create a Bucket

Buckets define the total matching grant funds available for distribution. <u>At least one</u> <u>bucket must be created for each company</u> – even if the company has not identified a total matching grants funding amount. Once created, a bucket can be associated to one or more Match Programs (refer to Configure Match Program for more details).

1. Click "Buckets" from the Matching Grants section of the navigation tree.



2. Click "Add a new bucket."

Matching Grant Options (No	orthPort Demo)	
😫 🥘 📝 Buckets 📝 Cei	inge 📝 Davment Types	📝 Oj
Add a new bucket	Click to add a new bucket	
Name	Total	
Northport Matching Program	\$1,000,000.00 📝 🦖	
Volunteer Match Program	\$5,000,000.00 📝 🦖	
25 Size	Filter	

3. Enter the required and desired optional information to define the bucket. **Note:** Required fields are indicated by an asterisk (*).

		Bucket Fields
Req	Field	Description
*	Bucket Name	This is the name that will be used to identify the bucket throughout the system.
*	Bucket Total	 This is the maximum available matching funds for the bucket enter the dollar value into the text box. Do not include any commas or current symbols. Note: Since this is a required field, a value must be antered. If the compare does not have a defined match.
		funds bucket, enter "9999999999" (as many 9s as the system will allow).





	Bucket Fields					
Req	Field	Description				
	Bucket Adjustment	Allows you to adjust the total dollars available for users of				
		the online system by either a positive or negative number.				

4. Click "Save / Update" at the bottom of the page to save your settings.

Buckets	Ceilings	SAMPLE COMPLETED BUCKET
Bucket Name Bucket Total (\$) Bucket Adjustment (\$)	Disaster Recovery M 2000000 *	atch Fund *
Save / Update	Click "Save / L save your s	Jpdate" to ettings

5. Repeat steps 2 – 4 to create additional buckets if applicable.

B. Create Cross-Program Ceilings (Optional)

Ceilings define the maximum matching grant funds that will be allocated. Ceilings can be set as "**General**" (max for all match requests) or Donor (max for all requests made by an individual donor). Ceilings can be established for a single Match Program as part of the Match Program configuration (refer to <u>Configure Match Program</u> for more details). If the company has multiple programs across which a ceiling is to be applied, Company level ceilings can be created and applied across multiple programs as part of the Match Option Set (refer to <u>Create Matching Grant Option Set</u> for more details).

The creation of company level ceilings is an optional feature allowing for the configuration of complex Matching Programs. <u>Skip this step if cross-program ceilings are not</u> <u>needed for a particular company.</u>

1. Click "Ceilings" from the Matching Grants section of the navigation tree.



2. Click "Add a new ceiling."





			2 n		
S Suckets	ell Cell	ings	Payme	nt Types	<u></u>
Add a new ceiling		Click	to add a		
General Ceilings	-	new	ceiling		
Name		_	cening		
Northport Match		\$9,99	99,999,999.0	00 🛃 🦉	
25 Size		Filter			
Donor Ceilings					
Name			Ceiling		
Dellars for Deser			\$1,000.00	o 🗹 🦉	
Dollars-for-Doels				- Pa.	
Donor Match			\$5,000.00		

3. Enter the required and desired optional information to define the ceiling. **Note:** Required fields are indicated by an asterisk (*).

		Ceiling Fields
Req	Field	Description
*	Ceiling Type	Establishes whether the ceiling will be applied to matching grant transactions from all donors or only for each specific donor – <i>select 'General' or 'Donor' from the drop-down list.</i>
*	Ceiling Name	This is the name that will be used to identify the ceiling throughout the system.
*	Ceiling Total	This is the maximum matching funds that will be allocated across matching programs associated with this ceiling – <i>enter the dollar value into the text box. Do not include any commas or current symbols.</i>
	Ceiling Adjustment	Allows you to adjust the total dollars available for users of the online system by either a positive or negative number.

4. Click "Save/Update" at the bottom of the page to save your settings.

:: Matching Grant Optio	ns (NorthPort Demo)
😫 🧐 🧭 Buckets	Ceilings SAMPLE COMPLETED CEILING
Ceiling Type	Donor 💌 *
Ceiling Name	Retiree *
Ceiling Total (\$)	2500 *
Ceiling Adjustment (\$)	
Save / Update	Click "Save / Update" to save your settings

5. Repeat steps 2 – 4 to create additional ceilings if applicable.





C. Create Custom Payment Types (Direct Match Only/Optional)

Custom Payment Types is an optional feature that can be configured for use with Direct Match Programs (this feature does not work with Designation Match) allowing for flexibility in configuring Matching Programs. Skip this step if custom payment types are not needed for a particular company.

Note: With custom payment types you also have the ability to create custom questions at the payment type level. These questions will appear on the *Match Grant Details* page of the match request process when a particular custom payment type is selected. Donor responses to custom payment type questions appear on the *Matching Grant Review* screen as well as the *Matching Grant Export*.

1. Click "**Payment Types**" from the **Matching Grants** section of the navigation tree.



2. Click "Add a new payment type."



3. Enter the required and desired optional information to define the payment type. **Note:** Required fields are indicated by an asterisk (*).

		Custom Payment Type Fields
Req	Field	Description
*	Type Label	This is the name that will be used to identify the payment type
		throughout the system.
	Amount Label	This is the donation amount label that will be displayed on the
		donor site when the associated payment type is selected.
		Note: The default label is "Amount Paid."
	Date Label	This is the donation date label that will be displayed on the





		Custom Payment Type Fields
Req	Field	Description
		donor site when the associated payment type is selected.
		Note: The default label is "Payment Date."
	Match Amount	This is the match request amount label that will be displayed on
	Label	the donor site when the associated payment type is selected.
		Note: The default label is "Match Amount."
Paymo	ent Type Questi	ons
*	Label	This is the field label that will be visible to the donor on the
		match request details page.
*	Field Type	Denotes the field value. The available field types are Text
		(which allows the donor to enter freeform text) and List (which
		prompts the donor to select an option from a drop down list) –
		select' Text' or 'List' from the dropdown list.
		Note: The default is 'Text.'
	Default Value	If 'Text' is selected as the "Field Type," this denotes the
		default value that will appear to the donor on the pledge details
		page.
		If 'list' is calacted as the "Field Type "this denotes the dram
		If List is selected as the <i>Field Type</i> , this denotes the dop
		down choices that will appear to the donor on the pledge details
	Validation	page – enter each choice on a separate line in the box provided.
	Valluation	on the data entered by the dener select (Nene ' (Numeric ' or
		Date' from the drondown list
		Note: The default is 'None.'
*	Active	Denotes if this field is currently active – <i>check the box to</i>
		, activate.
		Note: The default is 'Inactive' (unchecked).
	Required	Denotes if this field will be required – <i>check the box to require</i>
		that the donor compete this field prior to completing the
		pledge.
		Note: The default is 'Optional.'

4. Click **"Save/Update"** at the bottom of the page to save your settings.



8	0	Buckets	Ceilings	📝 Payme	ent Types	SAMPLE CO CUSTOM PAY	MPLE	ETED T TYPE			
Paym	nent Typ	e Label	Volunteer	*					_		
Paym	nent Am	ount Label	Number Hours	Volunte							
Paym	nent Da	te Label	Volunteer Sind	ce							
Match	n Amou	nt Label	Grant Amount								
Paym	nent Ty	pe Questions									
	Field				Field Tune	Default Value		Validatio		Actives	Dogwinod
	1	Description	of voluptoor v	work	Field Type	Default Value	_	Validatio	on V	Active	Required
	1	Description How did yo	of volunteer v u learn about †	vork the volur	Field Type Text 💙 List 💙	E Default Value Company Event Family Member / Friend Organization Communication Volunteer Website C		Validatio None None	on V	Active	Required
	1 2 3	Description How did yo	of volunteer v u learn about †	vork the volur	Field Type Text V List V	E Default Value Company Event Family Member / Friend Organization Communication Volunteer Website C		Validatio None None	on *	Active	Required

5. Repeat steps 6 – 8 to create additional custom payment types if applicable.

D. Configure Match Program

The Match Program is the core of the Matching Grants system. In addition to allowing for configuration of the basic match program rules (minimum donation amount, maximum match grant amount, and match rate), once established the Match Program becomes the hub for matching grant request tracking and processing.

The basic steps for configuring a Match Program are as followed:

- Create a Match Program Profile
- Configure the Program Content
- Activate Payment Types (Direct Match only)
- Configure the Program Rules
- Associate Designation Panels (Direct Match only)
- Configure Rejection Reasons (optional)
- Add Program Level Custom Questions (Direct Match only/optional)
- Associate Users (optional)
- Activate Match Program

Below are step-by-step instructions for creating a Match Program. **Note:** Several of the steps are only applicable to Direct Match programs. Skip these steps when configuring a program for use with Designation Match.



Create a Match Program Profile

1. Click **Programs** from the **Matching Grants** section of the navigation tree.



2. Click "Add a new Matching Grant Program."

Add a new Matching Gr	ant Program	-	Cl	ick to hina	o add a new grant program
Program Name	Program Code	Active	mato		grantprogram
Annual Campaign Match	ACM	Yes	i 🖣	3	
Dollars-for-Doers	DFD	Yes	🖌 🏮	۳	
Matching Program	NPG01	Yes	🧭 🏮	3	
			-	_	

3. Enter the required and desired optional information to define the ceiling. **Note:** Required fields are indicated by an asterisk (*).

	Matching Program Settings Fields				
Req	Field	Description			
*	Program Name	This is the name that will be used to identify the match			
		program throughout the system.			
		Note: If a company has multiple match programs, it is			
		important that the name be meaningful so the programs			
		can be easily differentiated from one another.			
*	Program Code	This is the code that will be used to identify the match			
		program throughout the system.			
*	Bucket	Establishes which funding bucket this match program is			
		associated with.			
	Program Ceiling	This is the maximum matching funds available for this			
		program – enter the dollar value into the text box. Do not			
		include any commas or current symbols.			
		Note: If there is no ceiling leave this field blank.			
	Program	Allows you to adjust the total matching funds available for			
	Ceiling	this program for users of the online system by either a			





	Matching Program Settings Fields					
Req	Field	Description				
	Adjustment	positive or negative number.				
		Note: Applying a negative adjustment allows the company to reserve a portion of the match funds for match requests submitted offline.				
	Donor Ceiling	This is the maximum amount a single donor can receive in matching funds under this program – <i>enter the dollar value into the text box. Do not include any commas or current symbols.</i>				
		Note: If there is no ceiling leave this field blank.				

4. Click "Save / Update" at the bottom of the page to save your settings.

:: Add Matching Grant Pro	ogram				
😫 🥰 🧭 Program	Content	SA MATCHING	MPLE COMPLET GRANT PROGRA	TED AM PROFILE	2
Program Settings					8
Program Name	Matching Gra	ints Program		*	
Program Code	NPMG	*			
Bucket	🖉 🗙 Northpo	ort Matching Progra	m *		
Program Ceiling	2500000				
Program Ceiling Adjustmen	t				
Donor Ceiling	5000				
Save / Update	Click "Save save yo	e / Update'' to ur settings			

Configure the Program Content

1. Click Econtent from the top navigation bar.

** Matching Grant Program (Matching Program)			
Rule Content	Click to access the program content area	nent (*

2. Select the desired content area from the drop down list at the top of the page:







- **Program Settings**: Controls the content that appears on the donor site to describe the Match Program.
- *Claim Form* (Direct Match only/optional feature): Customizes the matching gifts claim/verification form to include company specific content and image.
- **Payment Type** (Direct Match Integrated with IPE only): Controls the text that appears to the donor at the top of the match request details page. Note: If configuring a Direct Match Standalone site or one integrated with SPE, this text is configured as part of the Matching Grant Website content **Payment Instructions** page (refer to <u>Direct Match Standalone</u> for more details).
- 3. Enter the desired content.
- 4. Click **"Save/Update"** at the bottom of the page to save your settings.
- 5. Repeat steps 2 4 until all applicable content areas are configured.

Activate Payment Types (Direct Match only)

Note: The Matching Program Payment tab is used to configure the payment types for Direct Match programs only. For Designation Match programs the available payment types are configured as part of the **Option Package** associated to the campaign (or donor group if different from the campaign).

1. Click $\stackrel{\text{def}}{=} Payment$ from the top navigation bar.

:: Matching Grant Program	n (Matching Program)				
😰 🔮 🦉 🏅 Program	Click to access the program payment types	Designation	Payment	Grants	Rejection

2. Indicate which of the standard payment types should be available to donors under this matching program. **Note:** By default all standard payment types are active. Uncheck the box(es) next to the payment type names to deactivate.





- 3. Indicate which of the custom payment types should be available to donors under this matching program. **Note:** By default all custom payment types are inactive. Follow the steps below to activate:
 - a. In the 'Available Payment Types' box highlight the payment type(s) you wish to allow
 - b.Click ≥ to add them from the 'Selected Payment Types' list
- 4. Click "Save/Update" at the bottom of the page to save your settings.

:: Match	ing Grant Progra	n (Matching	Program)				
8	🙆 📝 Program	Content	Rules	Designation	🚹 Payment	📫 Grants	× F
Active	Payment Types		SAMPLE C	OMPLETED P	ΑΥΜΕΝΤ ΤΥ	PES	
	Payroll Deduction	n 🚽					
	Credit Card						
	Cash						
	Check						
	E SLOCK						
Custo	m Payment Types						
	Available Paym	ent Types	Selecter	d Payment Types			
	Volunteer						
		l					
		Click "Say	/e/Undate"	1			
	ve / Update	to save y	our settings				

Configure the Program Rules

1. Click a **Rules** from the top navigation bar.

:: Matching (Grant Progra	m (Matching	j Program)			
B B	Program	Content	Rules Desi	Click to configure the program rules	ants	Rejection

2. Click "Add a new rule."





3. Enter the required and desired optional information to define the ceiling. **Note:** Required fields are indicated by an asterisk (*).

		Matching Rule Fields
Req	Field	Description
*	Rule Name	This is the name that will be used to identify the match rule
		throughout the system.
*	Match Rate	Establishes the rate at which donations will be matched.
		The rate can be either a percentage of the donation or a flat
		amount per transaction – <i>enter the rate amount into the</i>
		text box, then select either 'Dollars' or 'Percentage' from
		the drop down list to indicate the rate type.
		Note: The default rate type is 'Dollars.'
	Minimum	Indicates the minimum donation amount that must be met
	Designation	in order for the gift to be matched.
		Note: Leave blank if there is no minimum amount
		required.
	Minimum	Indicates the minimum matching grant amount that will be
	Match	disbursed.
		Note: Leave blank if there is no minimum grant amount.
	Maximum	Indicates the maximum grant amount that can be requested
	Match	per donation.
*	A	Note: Leave blank if there is no maximum amount.
*	Active	Indicates if this match rule is active or inactive.
		Note: By default the rule is inactive. At least one match
		rule must be active in order for the match program to work.
		Check the box to activate the match rule.
	Payment Types	Indicates which standard payment type(s) this rule applies
		to – check the box(es) next to the appropriate payment
		type(s) to include them.
		Note: Decision all a constants of the the
		Note: By default all payment types are 'inactive'





Matching Rule Fields					
Req	Field	Description			
		(unchecked).			
	Custom Payment Types	Indicates which of the available custom payment type(s) this rule applies to – <i>check the box(es) next to the appropriate payment type(s) to include them.</i>			
		Note: Custom payment types are applicable to Direct Match only. Only those custom payment types activated on the Match Program Payment tab will be available for selection. By default all payment types are 'inactive' (unchecked).			
	Agencies	 Denotes which agency(ies) the match rule should be applied to - follow the steps below to configure these: Use the search area to locate the desired agency Click to highlight the desired agency(ies) in the Search Results box Click I next to the highlighted agency(ies) to add it to the Selected Agencies box Note: If no agency is selected the Match Rule will be applied to all agencies. 			
	Excluded Agencies	 Denotes which agency(ies) are ineligible for match under this rule - follow the steps below to configure these: Use the search area to locate the desired agency Click to highlight the desired agency(ies) in the Search Results box Click is next to the highlighted agency(ies) to add it to the Selected Agencies box Note: If no agency is selected, no agencies will be excluded and the Match Rule will be applied to all agencies 			





8	10	📝 Program	Content	Rules	Designa	tion 🔒 Payment	📫 Grants	Rejection Reasons	Question
tule≀						SAMPLE	COMPLE	TED RULE	
	Rule	Name	Northport Rule	1	_	*			
	Mato	h Rate	100.00	Percentage 🗸	*				
	Minir	num Designation	\$ 10.00	1					
	Minir	num Match	s	1					
	Махі	mum Match	\$ 10000.00	1					
	Activ	e	V	,					
^o aym	nent T	ypes							
			Charle						
		redit Card	Direct Bill						
		ebit Card	Stock						
		lectronic Check	PayPal						
	v c	ash							
Agen	cies								
	Sea	rch Agencies	•	•					
				-					
		By Identification							
		By Location							
	se	arch							
		5	earch Results			Selected A	aencies		
					Specia	Charities	-		
								Display Detail	
Exclu	ided A	gencies							
	Sea	rch Agencies	~	·					
		By Identification							
		By Location							
	Se	arch							
			earch Results			Selected 4	nencies		
						Juicture /	generes		
								Display Detail	

- 4. Click **"Save/Update"** at the bottom of the page to save your settings.
- 5. Repeat steps 2 4 to create additional rules if applicable.
- 6. If multiple rules have been configured use the end of the rule names to set the order/priority the rules should be applied to a particular match request.



🛐 🥘 🛛 📝 Program	Content	Rules	- Designation	🜲 Payment
Add a new rule			Use arrows order rules ar	to change e applied in
Name	Mat	tch Active		/
Northport Rule 1	100.	0000% Yes	🖬 🔂 🦊 🦮	

Associate Designation Panel (Direct Match Only)

1. Click **Designation** from the top navigation bar.

:: Matching Grant Progra	am (Matching	Program)			Selet to config	jure the
🕃 🥰 🧭 Program	Content	Rules 🤇	Designation) 🚹 Pay	ment que crants	

2. Enter the required and desired optional information to define the donor agency search experience. *Note:* Required fields are indicated by an asterisk (*).

	Designation Fields						
Req	Field	Description					
	Primary Panel	INACTIVE FIELD – Primary panels are not active within					
		MGCS.					
		Note: Do not select a panel from the list. Doing so adds an					
		unnecessary page to the match request process.					
	Locate An	Indicates the designation panel that will be available to					
	Agency Panel	donors selecting this matching program.					
	Allow Top Level	Defines whether donors will be able to view the agency					
	Search	search option on primary search page, or if donors will be					
		required to select a panel group before the agency search					
		option will be visible – <i>check the box to activate this feature.</i>					
		Note: The default is 'Active' (checked).					
	Search Fields	Determines which fields will be available as agency search					
		options. Also allows for custom field labels to be established					
		 check the box(es) to indicate which field(s) will be 					
		available. If desired, enter a custom field label into the box					
		next to the field name.					
		Note: By default all fields are 'Active' (checked).					
	Allow IRS	Defines whether donors will be able to search the IRS					
	Search	database to locate their agency – <i>check the box to activate</i>					
		this feature.					





	Designation Fields					
Req	Field	Description				
		Note: The default is 'Inactive' (unchecked).				
	Allow Write In	Defines whether donors will be able to write-in an agency –				
	Agency	check the box to activate this feature.				
		Note: The default is 'Inactive' (unchecked).				
	Write In Agency Fields	Determines which fields donors will be prompted to provide should they select to write-in an agency. Also allows for custom field labels to be established – <i>check the box(es) to</i> <i>indicate which field(s) will be active and/or required. If</i> <i>desired, enter a custom field label into the box next to the</i> <i>field name.</i>				
		Note: These fields will appear only if the <i>"Allow Write In Agency"</i> option is activated. By default only the Agency Name is 'Active'.				

3. Click "Save/Update" at the bottom of the page to save your settings.

🗧 😋 🥥 🛛 🧹 Program	n 🔡 Content 🕎 R	Rule SA	MPLECOM	PLETED DESIGNATIONS
Primary Panel	- select panel -			~
Locate An Agency Panel	Zandy Demo LocateAnAge	ency Panel		~
Search Options				
Allow Top Level Search				
	Search Field	Allow	Cus	tom Label
	Agency Name		Charity Nam	e
	EIN	V		
	City	V		
	State	V		
	Zip			
	Country	V		
	Account Code			
Allow Write In Agency	✓			
Allow Write In Agency	♥ Write In Agency Field	Active	Required	Custom Label
Allow Write In Agency	V Write In Agency Field Agency Name	Active yes	Required yes	Custom Label
Allow Write In Agency	Vite In Agency Field Agency Name Country	Active yes	Required yes	Custom Label Charity Name
Allow Write In Agency	V Write In Agency Field Agency Name Country Address 1	Active yes V	Required yes	Custom Label Charity Name
Allow Write In Agency	V Write In Agency Field Agency Name Country Address 1 Address 2	Active yes V	Required yes V	Custom Label Charity Name
Allow Write In Agency	V Write In Agency Field Agency Name Country Address 1 Address 2 City	Active yes V V	Required yes V C	Custom Label Charity Name
Allow Write In Agency	V Write In Agency Field Agency Name Country Address 1 Address 2 City State	Active yes V V	Required yes V 	Custom Label Charity Name
Allow Write In Agency	Write In Agency Field Agency Name Country Address 1 Address 2 City State Postal Code	Active yes V V V V V	Required yes V O O O O O O O O O O O O O O O O O O	Custom Label Charity Name
Allow Write In Agency	Write In Agency Field Agency Name Country Address 1 Address 2 City State Postal Code Contact Name	Active yes Y Y Y Y Y Y	Required yes V C C C C C C C C C C C C C C C C C C	Custom Label Charity Name
Allow Write In Agency	Write In Agency Field Agency Name Country Address 1 Address 2 City State Postal Code Contact Name Phone Number	Active yes y yes y y y y y y y y y y	Required yes I <tdi< td=""><td>Custom Label Charity Name</td></tdi<>	Custom Label Charity Name
Allow Write In Agency	Write In Agency Field Agency Name Country Address 1 Address 2 City State Postal Code Contact Name Phone Number Email Address	Active yes V V V V V V V V V V V	Required yes I <tdi< td=""><td>Custom Label Charity Name</td></tdi<>	Custom Label Charity Name
Allow Write In Agency	Write In Agency Field Agency Name Country Address 1 Address 2 City State Postal Code Contact Name Phone Number Email Address EIN	Active yes Y Y Y Y Y Y Y Y	Required yes // 	Custom Label Charity Name





Configure Rejection Reasons (Optional)

Rejection Reasons can be established to allow the Match Program Administrator to record additional information when a matching grant request is rejected. The creation of Rejection Reasons is optional. <u>Skip this step if rejection reasons will not be</u> <u>used or if they will be created at a later time.</u>

1. Click **Rejection Reasons** from the top navigation bar.

:: Matchir	ng Grant Prog	ram (Matchin	g Program))	
8	📝 Program	Content	Rules	Select to configure	nt 🗰 ante 🏋 Rejection Reasons 👔 Questio
				rejection reasons	

2. Click "Add a new Rejection Reason."

:: Matching Grant Program (Matching Program)								
🕃 🧭 📝 Program 🚦	Content	Rules	Designation					
Add a new Rejection Reason Reason Code Reason T none 25 Size Filter	ext	Click to cre rejection	ate a new reason					

3. Enter the required information to define the rejection reason. **Note:** Required fields are indicated by an asterisk (*).

	Match Rejection Reason Fields					
Req	Field	Description				
*	Reason Code	This is the code that will be used to identify the rejection reason throughout the system.				
*	Reason Name	This is the name that will be used to identify the rejection reason throughout the system.				

4. Click "Save/Update" at the bottom of the page to save your settings.





- 5. Repeat steps 2 4 to create additional rejection reasons.
- 6. If multiple rejection reasons have been configured use the *main* next to the reason names to set the order the reasons will appear in the drop down list on the **Grants** review page.

Matching Grant Program (Matching Program)								
30 7	Program	Content	🔜 Ru	es 👼 Designation 📤 Pay				
Add a new	Rejection Re	ason		Use arrows to change order reasons appear in				
Reason Cod	e Reason	Text		\sim				
Duplicate	Duplicate	grant request	E					
InvalidCharity	Charity d	oes not meet pro	gram	₹ 🕆 → / >				
25 Size		Filte	er 🗌					

Add Program Level Custom Questions (Direct Match Only/Optional)

When Direct Match is used custom questions can be configured at the match program level. The creation of custom questions is optional. <u>Skip this step if custom</u> <u>questions will not be used.</u>

Program level custom questions will appear at the top of the *Registration/Donor Details* page of the match request process for all match requests made under this program. Donor responses to custom questions appear on the *Matching Grant Review* screen as well as the *Matching Grant Questions Export*.

Note: If custom questions are payment type specific use the custom payment types feature. Refer to section <u>Create Custom Payment Types (Direct Match Only/Optional)</u> for more information.

1. Click 🔁 Questions from the top navigation bar.

:: Matching Grant Program (Matching Program)					Soloct to configure custom		
80	🚽 Program	Content	Rules	Desigr	match request questions	ction Reasons 2 Questions) Use





2. Click "Add a new Question."



Enter the required and optional information to define the custom question.
 Note: Required fields are indicated by an asterisk (*).

	Custom Question Fields					
Req	Field	Description				
	Question Label	This is the label that will be used to identify the question in				
		the Matching Grant Questions Export.				
*	Question Text	This is the text that will be displayed to the donor during the				
		match request process. This text will also be used to				
		identify this question throughout the system.				
*	Question Type	Determines whether the response format will be 'text' or 'checkbox' - <i>select either 'text' or 'checkbox' from the drop</i> <i>down list.</i> Note: The default is 'text.'				
	Required	Indicates where the donor will be required to answer this question prior to submitting the grant request – <i>check the box to make required.</i> Note: The default is 'unchecked' (not required).				

4. Click "Save/Update" at the bottom of the page to save your settings.

SAMPLE COMPLETED CUSTOM QUESTION							
Question Label	Certification						
Question Text	Question Text I certify that no goods or services were received for m *						
Question Type	Question Type CheckBox 🗸						
Checked By Defaul	t 🔲						
Save / Update	Click "Save / Update" to save your settings						

 Once created, you will need to activate the question. To do this, click the traffic light icon next to the question text. Note: An active question will say "Yes" under the Active column next to the question text, and the traffic light icon will appear red.



** Matching Grant Program (Matching Program)								
😫 🧭 📝 Program 🚦	Content	Rules	🔜 Design					
Add a new Question								
Question Text	Active							
I also volunteer for this orga .	Yes	2 🕆 🦊 👤						
I certify that no goods or ser .	No	2 🕇 🕔						
25 Sia Click the 'Traffic activate the q	c Light' to uestion							

- 6. Repeat steps 2 5 to create and activate additional custom questions.
- 7. If multiple questions have been configured use the *multiple* next to the question text to set the order the questions will appear in on the donor site.

Matching Grant Program (Matching Program)				
Add a new Question	ontent	Use arrows to change order reasons appear in		
Question Text	Active			
I also volunteer for this orga	Yes	🖅 🕁 🤳 🤴		
I certify that no goods or ser	Yes			
25 Size	Filter			

Associate Users (Optional)

Use this feature to control which administrative users can access a particular Matching Grant Program.

Activate Match Program

1. Click **Programs** from the **Matching Grants** section of the navigation tree to access the **** Matching Grant Program List**







Click the "Traffic Light" icon next to the match program name. Note: An active program will say "Yes" under the Active column next to the program name, and the "Traffic Light" icon will appear 'red.'

::	** Matching Grant Program List (NorthPort Demo)				
	Add a new Matching Grant Program				
	Program Nam	e	Program Code	Active	
	Annual Campaig	n Match	ACM	Yes	
	Dollars-for-Doer	5	DFD	No	J (🛛)))
	Matching Progra	m	NPG01	Yes	300
	25 Size	Click act	the 'Traffic Lig ivate the progr	ght' to ram	

E. Create Matching Grant Option Set

The Matching Grant Option Set ties all the pieces together and establishes the settings that will be used when activating the donor matching grant request experience. Multiple option sets can be created allowing you to vary the donor experience at the website, campaign or donor group level.

1. Click "Option Sets" from the Matching Grants section of the navigation tree.



2. Click "Add a new option set."

:: Matching Grant Options (NorthPort Demo)				
😫 🧭 📝 Buckets 🛛 📝 Ceilin	nas Revent Types Coption Sets			
Add a new option set	Click to add a new matching grants option set			
Name	Description			
Employee Campaign Option Set	🗹 🦻			
Northport Option Set	🗹 🦉			
25 Size	Filter			





3. Enter the required and optional information to define the option set. *Note:* Required fields are indicated by an asterisk (*).

		Option Set Fields
Req	Field	Description
*	Name	This is the name that will be used to identify the Matching Grant
		Option Set throughout the system.
	Description	Can use to provide additional details about the option set.
	Enable Auto	Indicates whether or not the Auto Match feature is enabled –
	Match	check the box to activate this feature.
		Note: When activated a matching grant transaction is
		automatically created "behind-the-scenes" without offering the
		donor the ability to view or modify the details of the match
		transaction. By default this is 'inactive' (unchecked)
	Enable Claim	Indicates whether or not the Claim Form is enabled – <i>check the</i>
	Form	<i>box to activate this feature.</i>
		Note: By default this is 'inactive' (unchecked)
	Write-in Mode	Determines which match mode will be used when a donor
		selects to write-in an agency. 'Normal' mode calculates the
		match amount at the time of the grant submission; 'Deferred for
		Verification' defers calculation of the match amount until the
		agency has been verified – <i>select either 'Normal' or 'Deferred</i>
		for Verification' from the drop down list.
		Note: 'Normal' mode is the default. For clients using
		Dedicated Distribution, the write-in mode must be set to
		'Deferred for Verification.'

4. Click "Save/Update" at the bottom of the page to save your settings and activate the *Programs* area.

# Matching Grant Option	s (NorthPort Demo)	
Buckets	Ceilings Payment Types Option Sets	
Option Set	SAMPLE COMPLETED OPTION SET PROFILE	
Name Description	Retiree Match Option Set	
Enable Auto Match Enable Claim Form Write-in Mode	V Normal	
Save / Update Canc	Click "Save / Upate" to save your settings	



5. Click "Associate a program."

🕄 😋 🥥 🛛 🧭 Buckets	📝 Ceilings	📝 Payment Types	Option Sets	
Option Set				
Name	Retiree Match O	ption Set		*
Description			~	
			~	
Enable Auto Match				
Enable Claim Form				
Write-in Mode	Normal	*		
rograms		Click to assoc	iate a	
Associate a proq		program to the o	ption set	
Program	(Ceiling	Dor	nor Ceiling
		none		

6. Enter the required and optional information to associate a program to this option set. *Note:* Required fields are indicated by an asterisk (*).

		Option Set Program Fields
Req	Field	Description
*	Program	Indicates the matching grant program you wish to associate with
		this option set – To do this, follow the steps below:
		 click the Z icon to display a list of available Programs
		 select the program from the list
		 click the <select> button</select>
	General Ceiling	Indicates the general ceiling applicable to this program – If
		applicable, follow the steps below to associate the ceiling:
		 click the Z icon to display a list of available General
		Ceilings
		 select the program from the list
		 click the <select> button</select>
	Donor Ceiling	Indicates the donor ceiling applicable to this program – If
		applicable, follow the steps below to associate the ceiling:
		 click the Z icon to display a list of available Donor
		Ceilings
		 select the program from the list
		 click the <select> button</select>
	Available	Indicates the template that will be used to display the available
	Match	match amount to the donor – edit the text in the box to modify
	Template	the template.
		Note: The default is 'Available Match: %AvailableMatch%'



7. Click "Save/Update" to save your settings.



- 8. Repeat steps 5 7 to associate additional matching programs to the option set.
- 9. If multiple programs have been associated use the *main*ext to the program name to set the order the programs will appear in on the donor site. This works only with a standalone site or SPE integrated site.

Programs		Use arrows to change order the programs appear in on the donor site
Program	Ceiling	Donor Ceiling
Dollars-for-Doers		Dollars-for-Doers 🛛 🔪 👔
Matching Program		Donor Match 🛛 🕅 🗘 🎲
25 Size		\bigcirc





MSCS Activation

Once the Matching Grants programs and option sets have been established, follow the appropriate step-by-step instructions below to allow donors to access MGCS and request a match.

A. Direct Match Standalone

With Direct Match Standalone the donor accesses a separate matching grants website. The URL for this website can be embedded into a company hosted employee intranet or can be accessed directly via the donor's web browser. In either case the donor will need a distinct user name and password associated with his/her donor record to access the site (**Note:** Single sign-on is not compatible with Direct Match Standalone).

The basic steps for activating Direct Match Standalone are as follows:

- Create a MGCS Website
- Associate the Matching Grant Option Set with the Website
- Configure the Website Content
- Set the Donor Registration Options
- Activate the Website

Note: The **Programs** tab contained within website configuration is no longer active. Programs are now associated to the website as part of the Matching Grant Option Set.

Note: Once the website has been activated, donors can use the URL listed on the website profile page to access the MGCS using the user name and password associated with their donor record. If you are having issues accessing the site, check to ensure you are using "https://" vs. "http://."

Below are step-by-step instructions for configuring a Direct Match Standalone website.

Create a MGCS Website

1. Click Websites from the Matching Grants section of the navigation tree.





2. Click "Add a new Matching Grant Website."



3. Enter the required and optional information to define the website profile. *Note:* Required fields are indicated by an asterisk (*).

Website Profile Fields			
Field	Description		
Code	This is the code that will be used to identify the matching		
	grant website throughout the system.		
Name	This is the name that will be used to identify the matching		
	grant website throughout the system.		
Description	Can be used to provide additional details about the website.		
Skin	Site Design/Layout that will be used to define the 'look &		
	feel' of the website – <i>select the desired skin from the drop</i>		
	down list.		
	Note: A skin designed for use with the Standard Pledge		
	Experience (SPE) must be used.		
MGCS URL	Denotes the URL donors should use to access the online		
	matching grant capture system (MGCS).		
	Note: This URL is auto-generated by the system when the website is saved.		
	Field Code Name Description Skin MGCS URL		

4. Click **"Save/Update"** at the bottom of the page to save your settings and generate the MGCS URL.



::/	:: Add Matching Grant Website					
	300	Website	Settings	MATCHING WI	EBSITE PROFILE	
	Code	Employee]*	-
	Name	Employee Rec	uest Match		*	
	Description]	
	Skin	Northport Der	no Content Skin		*	
\langle	MGCS URL:	date Can	Click "Save / to save your	Update'' settings		

Associate the Matching Grant Option Set with the Website

1. Click **Settings** from the top navigation bar.



2. Enter the required and optional information to define the website profile. *Note:* Required fields are indicated by an asterisk (*).

	Website Settings Fields			
Req	Field	Description		
*	Matching Grant	Denotes the matching grant option that will drive the		
	Option Set	matching grant processing for grants made through this		
		website – <i>select the appropriate matching grant option set</i>		
		from the drop down list.		
*	Currency	Denotes the currency that will be recorded for match		
		requests made through this website – <i>select the</i>		
		appropriate currency from the drop down list.		
		Note: The same currency must be used for all matching		
		grant transactions made via a single website. The default		
		currency is 'United States Dollars.'		
	UI Cultures	THIS IS A PLACEHOLDER ALLOWING FOR FUTURE		
		INTERNATIONALIZATION OF THE MATCHING		
		GIFTS PRODUCT. WHILE THE FUNCTIONALITY		
		WORKS, ONLY A PORTION OF THE HARD CODED		
		CONTENT IS CURRENTLY TRANSLATED.		





	Website Settings Fields		
Req	Field	Description	
		 Indicates which user interface (UI) cultures are active for this website - follow the steps below to configure these: Click to highlight the desired the culture(s) in the Available Cultures box Click the button next to the highlighted culture(s) to add it to the Selected Cultures box 	
		Note: If no cultures are selected, 'English' will be used as the default.	

3. Click **"Save / Update"** at the bottom of the page to save your settings.

::	Matching Grant Website (Matching Grant Program)								
	500	Website	Settings	Content	M	SAM ATCHIN	IG WEBSITE SE	ED FTINGS	
	Matching Gr	ant Option Set	Northport Optio	n Set	*				
	Currency		United States Dollars 🛛 🗸						
			Availab	le Cultures			Selected Cultures		
	UI Cultures		English English (Austral English (United French (Canada Spanish	ia) Kingdom) a)		English	h - United States		
\langle	Save / Up	date Canc	Click "Save to save you	/ Update'' Ir settings					

Configure the Website Content

1. Click E content from the top navigation bar.

Grant Websit	te (Matching G	Grant Program)	
Website	Settings	Content Progr	Select to configure the website content
	Grant Websit	Grant Website (Matching G	Grant Website (Matching Grant Program)

2. Select the desired content area from the drop down list at the top of the page.



::	Matching	Grant Websit	e (Matching	Grant Prog	ram)	
	809	Website	Settings	Conten	t Programs	🛛 📝 Regis
<	Login / Lo	ogout		English	elect content are from the list	ea

- 3. Enter the desired content.
- 4. Click "Save/Update" at the bottom of the page to save your settings.
- 5. Repeat steps 2 4 until all desired content areas are configured.

Set the Donor Registration Options (Optional)

Note: By default, only the Donor First Name and Last Name are visible on the donor information page of the grant request process. If desired, the system can be configured to prompt the donor to provide additional home and/or work contact information. In addition, custom fields can be created to prompt the donor to provide additional donor level details.

1. Click **Registration** from the top navigation bar.

:: Matching Gr	# Matching Grant Website (Matching Grant Program)								
20	Uebsite Website	Select to configure the registration settings	User						

2. Complete the online form to define the donor registration fields.

	Registration Fields							
Reg Field Description								
AddressIndicates if home and/or work address fields will be vto the donor – check the appropriate box(es) to activthese fields and if desired make them required.								
	Contact Information	Indicates if home and/or work contact information (email, phone, fax) will be visible to the donor – <i>check the</i> <i>appropriate box(es) to activate these fields and if desired</i> <i>make them required.</i>						
	Custom Fields	 Allows for the creation and activation of custom donor record field – <i>follow the steps below to create a custom field:</i> Enter a field label 						





	Registration Fields						
Req	Field	Description					
		If applicable, enter the default value					
	Check the box under 'Active' to activate the						
	question						
		• If desired, check the box under 'Required' to make					
		the field required					
	Optional Fields	Indicates if the Employee ID and/or name qualifier fields					
		will be visible to the donor – <i>check the appropriate box(es)</i>					
		to activate these fields and if desired make them required.					

3. Click **"Save/Update"** at the bottom of the page to save your settings.

300		Website	📒 Settings	E Conte	ent 📲 Prog	jrams	Registration	👗 Users	;
Address							SAMPLE C REGISTRATI	OMPLET	TED FINGS
н	ome	Address		Active	Required	-			
W	/ork	Address		Active	Required				
Contact	Info	rmation							
н	ome	Contact Infor	mation	Active	Required				
W	/ork	Contact Inforr	nation	Active	Required				
Custom	Fiel	ls							
F	ield	Label			Default Val	Je		Active	Required
	1	Work Locat	ion						
	2								
	з								
	4								
	5								
	6								
	7								
	8								
Optiona	l Fie	lds							
E	mplo	yee Number		Activ	/e				
P	refix	Middle Name	, Suffix, Nickna	me 📃 Activ	/e				
			01.1.90	- /					

Activate the Website

1. Click **Websites** from the **Matching Grants** section of the navigation tree to access the **** Matching Grant Website List**.





Click the traffic light icon next to the website name. Note: An active website will say "Yes" under the Active column next to the website name, and the traffic light icon will appear red.

Matching Grant Website List (NorthPort Demo)						
Website Name Matching Grant Program Retiree Matching Grants 25 Size Filter	Active Yes No		Click the "Traffic Light" to activate the website			

B. Direct Match Integrated with SPE

Integrating Direct Match with SPE activates a series of **Single Sign-On** (SSO) links that allows the donor to move between the online pledge capture system (OPCS) and MGCS systems without having to provide separate log-in credentials.

The basic steps for activating Direct Match Integrated with SPE are as follows:

- Configure a MGCS Website
- Activate the MGCS to OPCS SSO Link
- Activate the OPCS to MGCS SSO Link

Note: Once established, the donor can log in to either the MGCS website (using the URL listed on the website profile) or the OPCS campaign website as the jumping off point for either program.

Below are step-by-step instructions for configuring Direct Match Integrated with SPE.





Configure a MGCS Website

Follow the step-by-step instructions in section <u>Direct Match Standalone</u> of this document to configure and activate a MGCS website.

Activate the MGCS to OPCS SSO Link

The OPCS SSO link is activated under the Company > Matching Grants > Websites > Content > Login/Logout page. Follow the steps below for accessing this page and activating this feature.

1. Click "Websites" from the Matching Grants section of the navigation tree.



2. Click 💌 next to the website name for the website you wish to link.

Add a new Matching Grant Website						
Website Name Active						
Matching Grant Program Yes						
Retiree Matching Grants No 🥤 🕅 🍞	the website profile					
25 Size Filter						

3. Click Econtent from the top navigation bar.



- 4. Select "Login/Logout" from the drop down list at the top of the page.
- 5. Check the box next to "Display OPCS Links."
- 6. Click "Save/Update" at the bottom of the page to save your settings.





Activate the OPCS to MGCS SSO Link

The MGCS SSO link is activated under the Campaigns > Website > Content > Login/Logout page. Follow the steps below for accessing this page and activating this feature.

Note: If "**Display MGCS Links**" is active a separate link will appear for each active MGCS website. The MGCS website name will be used as the link text.

- Click Campaigns from the navigation tree to access the Campaign List page (Note: This is the default page when you first login to Campaign Management).
- 2. Locate your campaign in the list, then click 🌌 next to the campaign name.
- 3. From the campaign profile page, click 😢 to expand the Navigation Tree.
- 4. Click "Websites" to view a list of the associated campaign websites.





5. Click Reverse to the website name for the website you wish to link.

Website List					
🔶 Add a new w	ebsite				
Name 🔺	Description	Master Website	Skin	4	e Action
NS content	NS new website		BskyB of	Click the content icon	
10 Size				to access the website content area	Filter

- 6. Select "Login/Logout" from the drop down list at the top of the page.
- 7. Check the box next to "Display MGCS Links."
- 8. Click **"Save/Update"** at the bottom of the page to save your settings.





# Website (NS content, Nuzhat)	
🕃 🚱 🚱 👔 Website 🚦 Content 🌐 News 💿 Events 🔒 Users	
Login / Logout Select 'Login / Logout' Donor Login Page From the list	
* = required	
Login Instructions Please enter your username and password and select Login. A fi you do not already have a username, please select Register.	
Logout Redirect URL https://donor.unitedeway.org/close.htm Display MGCS Links Check box to display MGCS link	
Select Donor Group Donor Group Label Donor Group Continue Link Label	
Donor Group Message To continue, you must be associated with a donor group. Multiple donor groups have been identified with which you may be associated. Please select the appropriate donor group below.	
Password Change Notification Active	
Forgot Password Email Active Click "Save / Update" to save your settings	

C. Direct Match Integrated with IPE

Integrating Direct Match with IPE establishes a unified donor experience allowing the donor to make campaign pledges and request a match from a single online system.

The basic steps for activating Direct Match Integrated with IPE are as followed:

- Configure the IPE Campaign
- Associate the Matching Gifts Option Set to the Campaign
- Configure the Direct Match site content

Note: Once established, the donor can login to the website built at the campaign level as the jumping off point for either program.

Below are step-by-step instructions for configuring Direct Match Integrated with IPE.





Configure the IPE Campaign Refer to the SETTING UP A BASIC CAMPAIGN and IPE – HOW TO BUILD & ADMINISTER documents for step-by-step instructions on configuring an IPE campaign.

Associate the Matching Gifts Option Set with the Campaign

The Matching Gifts Option Set is associated to the campaign under Campaigns > Settings > Direct Match Request Option Set. Follow the steps below for accessing this page and associating the option set.

- Click Campaigns from the navigation tree to access the Campaign List page (Note: This is the default page when you first login to Campaign Management).
- 2. Locate your campaign in the list, and then click **P** next to the campaign name.
- 3. Click **Settings** from the top navigation bar.

:: Campaign (NorthPort Demo)		
Settings Pagistra	Select to configure the campaign settings	l Email

4. Select the appropriate matching grant option set from the "Direct Match Request Option Set" dropdown list.

Campaign (NorthPort Demo)		
😫 🚱 👔 🧨 Campaign 🔚 Settings 📝	Registration 📰 Designation Panels	s 📑 Email 🔒 Users 📝
Settings		
Start Date		
End Date		
Estimated Potential Donors		
Estimated Online Respondents		
Estimated Batch Respondents		
Align Donors By	Home Zip Code ⊻	
Option Package	Northport Option Package	Select the appropriate
Reporting Option Package	- organization default - 🐱	matching grant option set
Company Option Package	NorthPort Option Set 👻	from the list
Designation Match Election Option Set	- select -	
Direct Match Request Option Set	Northport Option Set	
Currency	United States Dollars 🛛 👻	
Default Donor Group	IPE DEMO	





5. Click "Save/Update" at the bottom of the page to save your settings.

Note: The **"Direct Match Request Option Set"** can be overridden at the Donor Group Level.

Configure the Direct Match Site Content

The website content for an IPE integrated Direct Match site is configured as part of the campaign level website content (Campaigns > Websites > Content > "Direct Match" and "Match Program Summary"). Follow the steps below to configure this content.

- 1. From the campaign settings page, click 这 on the top navigation bar to sync the navigation tree to the selected campaign.
- 2. Click "Websites" to view a list of the associated campaign websites.



3. Click 📕 next to the website you wish to edit.

Website List					
🔶 Add a new w	ebsite				
Name 🔺	Description	Master Website	Skin	A.:	e Action
NS content	NS new website		BskyB of	Click the content icon	🗐 🔝 🚺 💽 👗 🎙
10 Size				website content area	Filter

4. Select the desired content area from the drop down list at the top of the page:





Website (Direct Match W	ebsite, NorthP	ort Demo)		
😫 🥰 🥘 👔 Website	Content	News	C Events	a Users
Direct Match		Select	the content are	ea

- a. *Direct Match*: Controls the content that appears when the donor elects to "Request Match." This page also controls the email confirmation the donor receives upon submission of the match request.
- b. *Match Program Summary:* Customizes the descriptive text that appears on the *Match Programs* information page. This content edited on this page appears as introductory text, and is in addition to the Matching Grant Program description and guidelines configured at the company level (see <u>Configure Match Program</u> for more information).
- 5. Enter the desired content.
- 6. Click "Save/Update" at the bottom of the page to save your settings.
- 7. Repeat steps 4 6 until all applicable content areas are configured.

D. Designation Match

Designation Match allows the donor to simultaneously make his/her pledge and request a match for that pledge.

The basic steps for activating Designation Match are as followed:

- Configure the IPE Campaign
- Associate the Matching Gifts Option Set to the Campaign

Note: Once established the donor can login to the website built at the campaign level as the jumping off point.

Below are step-by-step instructions for configuring a Direct Match Integrated with IPE.

Configure the IPE Campaign

Refer to the *SETTING UP A BASIC CAMPAIGN* and *IPE – HOW TO BUILD & ADMINISTER* documents for step-by-step instructions on configuring an IPE campaign.





Associate the Matching Gifts Option Set with the Campaign

The Matching Gifts Option Set is associated to the campaign under Campaigns > Settings > Direct Match Request Option Set. Follow the steps below for accessing this page and associating the option set.

- Click Campaigns from the navigation tree to access the Campaign List page (Note: This is the default page when you first login to Campaign Management).
- 2. Locate your campaign in the list, and then click the **2** icon next to the campaign name.
- 3. Click **Settings** from the top navigation bar.

:: Campaign (NorthPort Demo)		
E Campaign E Settings Pegistra	Select to configure the campaign settings	Email

4. Select the appropriate matching grant option set from the "Designation Match Election Option Set" dropdown list.

Campaign (NorthPort Demo)		
😫 🚱 💡 🧨 Campaign 🔚 Setting	gs Registration Designation Panels	📑 Email 🔒 Users 📝
Settings		
Start Date		
End Date		
Estimated Potential Donors		
Estimated Online Respondents		
Estimated Batch Respondents		
Align Donors By	Home Zip Code 🔽	
Option Package	Northport Option Package	 Select the appropriate matching grant option set
Reporting Option Package	- organization default - 💌	from the list
Company Option Package	NorthPort Option Set 💙	
Designation Match Election Option	Set Employee Campaign Option Set 💙)
Direct Match Request Option Set	- select -	
Currency	United States Dollars	

5. Click "Save/Update" at the bottom of the page to save your settings.

Note: The "**Designation Match Election Option Set**" can be overridden at the Donor Group Level.





Appendix A: Sample Matching Grant Program Configurations

Sample 1: Single Direct Match Program for All Employees

Program Description

Alpha Corp matches employee donations dollar for dollar up to \$5,000 per employee per year. A minimum donation of \$25 is required to qualify for the match. Donation value must be validated by the recipient charity. A total budget of \$2,000,000 has been allocated to this program – grants will be awarded based upon date of submission of the grant request.

MGCS Configuration

Buckets: Employee Match Bucket = 99999999999 (no max)

Ceilings (configured at company matching grant level): None

Matching Grant Program: Employee Matching Grant Program

- Associated Bucket: Employee Match Bucket
- Donor Ceiling: \$5,000
- Program Ceiling: \$2,000,000
- Match Rule: Employee Match Rule
 - o Match Rate: 100%
 - o Minimum Designation: \$25
 - Maximum Match per Gift: \$5,000 or blank
 - Payment Types: applies to all active payment types

Matching Grant Option Set: Employee Match Option Set

- Associated Program: Employee Matching Grant Program
- Associated Ceilings: None
- Claim Form Enabled

MGCS Setup Option: Direct Match Standalone





Sample 2: Different Match Caps for Retirees and Employees. Shared Match Funds with Set Allocation Maximum for Retirees.

Program Description

Delta Corp matches employee donations dollar for dollar up to \$5,000 per employee per year. The company also matches retiree donations up to \$2,500 per retiree per year. A minimum donation of \$25 is required to qualify for the match. Donation value must be validated by the recipient charity. A total budget of \$2,000,000 has been allocated to this program – grants will be awarded based upon date of submission of the grant request. To prevent retirees from monopolizing the grant funds, a maximum of \$500,000 will be awarded in grants to retirees.

MGCS Configuration

Buckets: Match Grant Bucket = \$2,000,000

Ceilings (configured at company matching grant level): None

Matching Grant Program 1: Employee Matching Grant Program

- Associated Bucket: Match Grant Bucket
- Donor Ceiling: \$5,000
- Program Ceiling: blank or \$2,000,000
 - Match Rule: Employee Match Rule
 - o Match Rate: 100%
 - o Minimum Designation: \$25
 - Maximum Match per Gift: \$5,000 or blank
 - Payment Types: applies to all active payment types

Matching Grant Program 2: Retiree Matching Grant Program

- Associated Bucket: Match Grant Bucket
- Donor Ceiling: \$2,500
- Program Ceiling: \$500,000
- Match Rule: Employee Match Rule
 - o Match Rate: 100%
 - Minimum Designation: \$25
 - Maximum Match per Gift: \$2,500 or blank
 - Payment Types: applies to all active payment types

Matching Grant Option Set 1: Employee Match Option Set

- Associated Program: Employee Matching Grant Program
- Associated Ceilings: None
- Claim Form Enabled

Matching Grant Option Set 2: Retiree Match Option Set

Associated Program: Retiree Matching Grant Program





- Associated Ceilings: None
- Claim Form Enabled

MGCS Setup Option: Direct Match Integrated with IPE - option set configured at Donor Group level





Sample 3: Company Matches Both Donations Direct to Charity and Campaign Pledges. Variance in Match Rules within Campaign. Shared Donor Match Ceiling Across Programs.

Program Description

Omega Corp matches both employee contributions made directly to the recipient charity as well as those made through its annual employee giving campaign. A per employee maximum of \$7,500 per year in grant funds will be allocated across both programs. The guidelines for each program are as follows:

- Matching Grants: Omega Corp matches employee donations made direct to the charity. Such gifts are matched dollar for dollar up to the \$7,500 cross-program employee maximum per year. A minimum donation of \$25 is required to qualify for the match. Donation value must be validated by the recipient charity.
- **Campaign Match:** Omega Corp matches employee contributions made through its annual employee giving campaign. Donations of any value to one of the Omega Corp charity partners (United Way, Red Cross, American Cancer Society, and Conservation International) are matched 100%. Donations of \$50 or more to other 501c3 organizations will be matched at 50%. Gifts will be matched up to the \$7,500 cross-program employee maximum per year.

MGCS Configuration

Buckets: Match Grant Bucket = 9999999999 (no max)

Ceilings (configured at company matching grant level): Employee Match Ceiling

- Ceiling Type: Donor
- Ceiling Total: \$7,500

Matching Grant Program 1: Matching Grant Program

- Associated Bucket: Match Grant Bucket
- Donor Ceiling: blank
- Program Ceiling: blank
- Match Rule: Matching Grant Rule
 - o Match Rate: 100%
 - o Minimum Designation: \$25
 - o Maximum Match per Gift: blank
 - Payment Types: applies to all active payment types

Matching Grant Program 2: Campaign Match Program

- Associated Bucket: Match Grant Bucket
- Donor Ceiling: blank
- Program Ceiling: blank





- Match Rule 1: Charity Partners
 - o Match Rate: 100%
 - o Minimum Designation: blank
 - o Maximum Match per Gift: blank
 - Payment Types: applies to all active payment types
 - Included Charities: United Way, Red Cross, Cancer Society, Conservation International
- Match Rule 2: Other Charities
 - o Match Rate: 50%
 - o Minimum Designation: \$50
 - Maximum Match per Gift: blank
 - Payment Types: applies to all active payment types

Matching Grant Option Set 1: Matching Grant Option Set

- Associated Program: Matching Grant Program
- Associated Ceilings: Employee Match Ceiling
- Claim Form Enabled

Matching Grant Option Set 2: Campaign Match Option Set

- Associated Program: Campaign Match Program
- Associated Ceilings: Employee Match Ceiling

MGCS Setup Option:

- Direct Match Integrated with IPE: Matching Grant Option Set
- Designation Match: Campaign Match Option Set





Appendix B: Knowing Which MGCS Setup is Right

Program Need	Direct Match Standalo ne	Direct Match Integrate d w/SPE	Direct Match Integrate d w/IPE	Designati on Match
Single Sign-on			Х	Х
Match request linked to campaign pledge				Х
Request match for offline donations	Х		Х	
Different rules for different groups of			v	v
donors			^	^
Custom Payment Type Options	Х		Х	
Custom questions at Match Program level	Х		Х	
Custom Payment Type specific Match	v		v	
Request Questions	^		^	
Custom Payment Type specific transaction				
detail labels for amount, data, and/or	Х		Х	
match amount				
Eliminate need for agency to verify				v
donation				^



Appendix C: Direct Match Donor Experience Screenshots

Standalone Welcome / Home Page

	Logged in: : Logout
\$2.0	Northport
Home	Welcome to the Northport Matching Grant website!
Matching Program	Northport takes great pride in the employee's involvement in the communities in which we live and work. In support of those efforts
Dollars-for-Doers	Nonsport provides matching grant lands to influence are great work of the organizations out employees have particled with.
	perow is a fishing of our currency active matching grant programs. To request a match select the Request match link next to the appropriate program.
	Matching Program Donate \$25 or more to an eligible organization, receive a dollar-for-dollar match up to \$2,500 per calendar Request Match → year.
	Dollars-for-Doers Volunteer 20 hours or more for one non-profit organization during a calendar year, receive a \$500 Dollars Request Match → for Doers grant payable to that organization.
	powered by TRUIST

SPE Integrated Welcome / Home Page

	Logged in: Timothy North : Logout
\$2.0	Northport
Pledge Now	Welcome to Northport Employee Giving
Home Advocate	At Northport Technologies we think of ourselves as a part of the community, and like any other good citizen, it's important for us to get involved in community action. Helping others live up to their fullest potential makes sense for our company any way you slive it. It's important to our customers, but it's also important to the people in the communities in which we live and work
Want to Volunteer? Leadership Levels	In communities across America, people are joining forces to focus on long-term solutions for problems like hunger and sickness and homelessness. Behind the scenes, they bring together the people who really care about getting to the heart of those
Help / FAQs Contact Us	problems. The mayors, the ministers, the experts, the volunteers and, of course, companies like Northport. Think of the lives we can change and the community we can shape by working together. And then imagine the impact that the people of Northport Technologies can make nationwide and around the world. With that thought in mind, please give as much as
Dashboard Brivacy Policy	you can, or as some people say, until it feels good. Alex Jacob Link to active
Matching Grant Program	MGCS website appears
	Pledge Now ✦
	powered by TRUIST



IPE Integrated Welcome / Home Page



Program Guidelines Review

	Logged in: : Logout
42 0 1	Northport
Hama	Continue
Home	Continue
Matching Program	The Northport Corporation Foundation provides a way for you to increase the impact of your personal
Dollars-for-Doers	Foundation's Matching Gifts Program. The Foundation strongly believes that investing in these institutions will strengthen the viaity of the communities in which Narthonet Composition employees live and work. By
	matching employees' contributions, the Foundation hopes to foster and support employee involvement in education and environmental stewardship, etc.
	Program Guidelines
	The Northport Corporation Foundation will match eligible gifts on a dollar-for-dollar basis. The minimum eligible gift is \$25; the maximum is a total of \$2,500 per calendar year per employee, and \$1,000 per calendar year per retires. The Foundation will match gifts made in cash, by check, or by credit card. Gifts must be made by the employee to the qualified school, university, scholarship fund, or environmental organization, not merely pledged, and must support the organization's primary mission. Gifts must be charitable contributions that are deductible for federal income tax purposes.
	The interpretation, application, and administration of this program will be determined solely by the Foundation, and its decisions shall be final. The program may be suspended, changed, revoked, or terminated at any time without notice. The budget that the Foundation sets aside each year for the Matching Gifts Program accommodates a high level of participation. However, forms received will be processed on a first-come, first-served basis each calendar year until that current year's Matching Gift budget is exhausted. Completed forms must be received by January 31 of the year following the gift date to be eligible.
	What Gifts Are Not Eligible?
	 Gifts to individuals, individuals' projects, alumni groups, fraternities or sororities, auctions, raffles, or advertisements. Tuition payments, student fees, subscriptions, insurance premiums, or membership dues. Gifts that generate a benefit (e.g., admission to sporting or special events for the employee). Gifts to educational programs at non-academic institutions such as libraries, music conservatories, art institutes, or other non-profit organizations. Gifts to preschools.
	* Gifts to schools, universities, scholarship funds, or environmental organizations outside the United States of America.
	 * Gifts to institutions that do not meet The Northport Corporation Foundation's policy on non-discrimination. * Gifts to organizations that engage in illegal activities. * Gifts to apprications charging a provide foundations under Section 500(a).
	 Girts to organizations classified as private roundations under Section SU9(a).
	Continue 🕈
	powered by TRUIS





Agency Search / Selection

		Logged in: Je	enn Finder : <u>Logout</u>
	N ZG	S S North	port
Home	+ Back		Continue 🕈
Matching Program	Find an agency		
Dollars-for-Doers	Country United States		
	Agency Name Boys & Girls Club		
	EIN		
	City		
	State Maryland	~	
	Zip with this zip	2	
	Acct. Code		
	→ search		
		Displaying results 1 - 20 of 44	
		123	Next 🔶
	Return to Full List • Search Results		
	select Boys and Girls Club Hagerstown, MD More		
	select Boys & Girls Club of Frederick Coun Frederick, MD More	dy	
	✿ Select Aberdeen, MD More	у	
		yland	

Agency Selection Confirmation

		-	Logged in: Jenn Finder : Logout
120	N PA	2 53 No	orthport
Home	+ Back		Continue 🔶
Matching Program	Recipient Agency		
Dollars-for-Doers	Boys & Girls Clubs of Greater Washington Inc.		
Match Request Tracker	Serving 35 000 at-risk youth annually throughout Greater arts programming health and life skills and sports/recreat	Washington with academic enrichment career explorati on.	on character/leadership development
	+		
	← Back		Continue 🔶
			powered by TRUIST





Transaction Details

\$2.00	Nort	n: Jenn Finder : <u>Logout</u>
Home Matching Program Dollars-for-Doers Match Request Tracker		Continue >
	← Back	Continue +

Transaction Details with Custom Payment Type Selected

	Log	ged in: Jenn Finder : <u>Logout</u>
42 0	V Z G Z Z Z S Nor	thport
Home	₹_35 ◆ Back	Continue 🔶
Matching Program Dollars-for-Doers	Payment Information Enter the details of your matching grant request as indicated below.	
Match Request Tracker	Payment Type Volunteer v Description of volunteer work	
Custom payment type	How did you learn about the volunteer opportunity?	
	Number Hours Volunteered \$ (min. \$20.00)	
	Grant Amount \$ / \$0.00	Continue 🕈
		powered by TRU





Registration / Donor Details

		Logged i	n: Jenn Finder : Logout
	583	<u>کې</u> Nortl	1port
+ Back			Continue 🔶
Below is the information we have	on file for you. Please review and up	date if appropriate.	
Personal Information			
First Name	enn		
Last Name	inder		
Work Contact Information			
E-mail Address	finder@northporttech.com (optional)		
Phone Number 1	(optional)		
Phone Number 2	(optional)		
Fax Number	(optional)		
Work Address			
Country	Jnited States	v	
Address 1	201 Wisconsin Ave, NW	(optional)	
Address 2	uite 250	(optional)	
City	Vashington	(optional)	
State	District of Columbia	(optional)	
Zip Code 2	0007 (optional)		
+ Back			Continue 🕈
	← Back Below is the information we have Personal Information First Name First Name First Name Final Address Phone Number 1 Phone Number 2 Fax Number Work Address Country Address 1 2 Address 1 2 City V State 2 City	← Beck Below is the information we have on file for you. Please review and upo Personal Information First Name Pinder First Name Pinder Work Contact Information E-mail Address [ifinder@northporttech.com] (optional) Phone Number 1 [optional] Phone Number 2 [optional] Phone Number 2 [optional] Work Address Country United States Country Work Address Country United States Country State District of Columbia Zip Code 20007 [optional]	✓ Back Balow is the information we have on file for you. Please review and update if appropriate. ✓ Back Balow is the information we have on file for you. Please review and update if appropriate. ✓ Fersonal Information

Registration / Donor Details with Custom Program Level Question

42.00	\mathcal{D}	A & 53	Logged in: Jenn Finder : Logout Northport
Home	+ Back		Continue
Matching Program	Below is the information we	have on file for you. Please review and update if a	appropriate.
Dollars-for-Doers			
Match Request Tracker	I also volunteer for this	e organization (check the box)	
Program level custom question	Personal Information First Name Last Name	Jenn Finder	
	Work Contact Informat	ion	
	E-mail Address Phone Number 1 Phone Number 2 Fax Number	jfinder@northporttech.com (optional) (optional) (optional) (optional) (optional)	
	Work Address		
	Country Address 1 Address 2 City State Zip Code	United States 2201 Wisconsin Ave, NW (o) Suite 250 (o) Washington (o) District of Columbia 20007 (optice#)	ptional) ptional) ptional) (optional)
	+ Back		Continue 🕈
			powered by TRUIST





Transaction Review

			Logged in: Jenn Finder : Logout
\$2.00		Z 67 7	<u>दुर</u> ु Northport
Home	+ Back		Submit Match Request 🔶
Matching Program	Please review the	e details of your grant request. Click "Submit"	to record your request.
Dollars-for-Doers	edit Match Inf	ormation	
Match Request Tracker	Program	Matching Program	
	Organization	Boys & Girls Clubs of Greater Washington In	c.
	Payment Type	Check	
	Amount Paid	\$50.00	
	Match	\$25.00	
	Payment Date	5/6/2010	
	edit Personal	Information	
	Name	Jenn Finder	
	Home Address	5801 Smith Blvd Rockville, MD 20852	
	Work Address	2201 Wisconsin Ave, NW Suite 250 Washington, DC 20007	
	Work E-mail	jfinder@northporttech.com	
	+ Back		Submit Match Request 🔶
			powered by TRUI

Thank You / Claim Form Link

<u> </u>	Logged in: Jenn Finder : Logout Northport			
Home	Print match request summary 🛧 Logout 🔿			
Dollars-for-Doers Match Request Tracker	Thank You! Thank you for your participation in our Matching Giving Campaign and making the choice to support your favorite charities. Your generosity is critical to helping those in need. A confirmation of your pledge will be sent via email.			
Please print the claim form and sent it to the agency for verification of your gift. Download Claim Form				
	Print match request summary 🕈 Logout 🔶			
	powered by TRU			





Match Request Tracker







Appendix D: Designation Match Donor Experience Screenshots

Note: The Designation Match donor experience is nearly identical to the IPE donor experience. The screen shots below show the differences when Designation Match is active.

Welcome / Home Page

	Logged in: Jenn Finder : Logout				
	Northport				
Home	Welcome Jenn!				
View Investment Cart Checkout Find Agencies	At Northport Technologies we think of ourselves as a part of the community, and like any other good citizen, it's important for us to get involved in community action. Helping others live up to their fullest potential makes sense for our company any way you slice it. It's important to our customers, but it's also important to the people in the communities in which we live and work. With that thought in mind, please give as much as you can, or as some people say, until it feels good.				
Giving History Match Programs Dashboard My Account	Special Company Charity 1				
Link to "Match Progran appears on secondary n	ns" guidelines avigation bar ◆ Add to Investment Cart. → Learn More				
	powered by TRUIST				

Pledge / Designation Level Details

	Logged in: Jenn Finder : Logo
\$2.00	Northport
Home View Investment Cart	Annual Campaign Match Give a dollar, get a dollar up to \$1000. Available Match: \$740.00
Find Agencies	Boys & Cirls Clubs of Creater Washington Inc. Serving 35 000 at-risk youth annually throughout Greater Washington with academic enrichment career exploration character/leadershind evelopment and ranzarramine health and life skills and sonts/recreation.
Help / FAQs Giving History	Donation Information Payment Type Payroll Deduction - per pay-period 💌
Match Programs Dashboard	Donation Amount \$ (5.00 /pay period = \$5.00 x 26 = \$130.00 Special Instructions (optimum)
My Account	I wish to remain anonymous.
Match calculation / election box	Match Election Match Becuest Match Available O Annual Campaign Match S 19.000 (\$1.00 - \$130.00) (\$1.00 - \$130.00] (\$1.00 - \$130.00] (\$1.00 - \$130.00] (\$1.00
	Recognition / Acknowledgement Special Recognition None (optional) Continue
	powered by TRUIST





Transaction Review

					Logged in: Jenn Finder : Logout
\$2.0		747		So N	orthport
Home View Investment Cart	Back Please review your entir "Submit Contribution" to	e contribution below, usi complete this process. \	ing the "Edit" buttons You will then have th	to make any changes. If e opportunity to print you	Submit Contribution + you are satisfied, please click r receipt.
Find Agencies Help / FAQs	edit Your Investme	nts narity 1		Donation \$260.00	Payment Payroll Deduction
Giving History Match Programs	Match Program Match	Annual Campaign M \$260.00	Aatch	Match details dis	\$15.00 / pay period \$390.00 splayed on 7
Dashboard My Account	Remain Anonym Boys & Girls Clubs o	ous No	ı Inc.	transaction rev	iew page
	Match Program Match Remain Anonym	Annual Campaign N \$130.00 ous No	/atch		
	Previous Investments				
	edit Personal Information				
	Name Home Address	Jenn Finder 5801 Smith Blvd, Rock	ville, MD 20852		
	Home Phone Home Email	·			
	Work Phone Work Email	jfinder@northporttech.	com		
	+ Back				Submit Contribution 🔶
					powered by TRUIST